

# BUSINESS CONTINUITY PLAN

VERSION HISTORY				
VERSION	APPROVED BY	REVISION DATE	DESCRIPTION OF CHANGE	AUTHOR

PREPARED BY		TITLE		DATE
APPROVED BY		TITLE		DATE

## TABLE OF CONTENTS

<b>1.</b>	<b>BUSINESS FUNCTION RECOVERY PRIORITIES .....</b>	<b>3</b>
<b>2.</b>	<b>RELOCATION STRATEGY .....</b>	<b>3</b>
<b>3.</b>	<b>ALTERNATE BUSINESS SITE.....</b>	<b>3</b>
<b>4.</b>	<b>RECOVERY PLAN.....</b>	<b>4</b>
<b>5.</b>	<b>RECOVERY PHASES .....</b>	<b>4</b>
A.	DISASTER OCCURRENCE .....	4
B.	PLAN ACTIVATION .....	4
C.	ALTERNATE SITE OPERATION.....	4
D.	TRANSITION TO PRIMARY SITE.....	4
<b>6.</b>	<b>RECORDS BACKUP.....</b>	<b>5</b>
<b>7.</b>	<b>RESTORATION PLAN.....</b>	<b>5</b>
<b>8.</b>	<b>RECOVERY teams.....</b>	<b>5</b>
A.	TEAM ROLES.....	5
B.	TEAM CONTACTS .....	5
C.	TEAM RESPONSIBILITIES .....	5
D.	DEPARTMENTAL RECOVERY TEAMS.....	6
<b>9.</b>	<b>RECOVERY PROCEDURES .....</b>	<b>6</b>
A.	POTENTIAL RECOVERY PROCEDURE .....	6
<b>10.</b>	<b>APPENDICES.....</b>	<b>7</b>
A.	Employee Contact List.....	7
B.	Recovery Priorities .....	7
C.	Alternate Site Resources.....	7
D.	Emergency Operations Center (EOC) Locations.....	7
E.	Vital Records .....	7
F.	Vendor Lists .....	7
G.	IT System Reports and Resources.....	7
H.	Alternate Site Transportation Information.....	7
I.	Impact and Risk Assessments.....	7
J.	Business Impact Analysis.....	7
K.	Recovery Task Lists.....	7
L.	Office Recovery Plan.....	7

## **1. BUSINESS FUNCTION RECOVERY PRIORITIES**

Used to recover essential business operations at an alternate location site. This is an offsite strategy that is put into effect by the Disaster Recovery Teams. IT functions will be restored by the Information System and IT teams based on critical business functions.

## **2. RELOCATION STRATEGY**

## **3. ALTERNATE BUSINESS SITE**

The alternate business site and relocation strategy will be used in the event of a disaster or disruption that inhibits the continuation of the business processes at the original business site. This strategy should include both short-term and long-term relocation sites, in the case of both types of disruptions.

## **4. RECOVERY PLAN**

### **5. RECOVERY PHASES**

These are the activities most needed for the business to continue, and the recovery plan should target these essential business functions. The recovery plan should proceed as follows:

#### **A. DISASTER OCCURRENCE**

A disaster is declared and decisions are made to activate the rest of the recovery plan.

#### **B. PLAN ACTIVATION**

The Business Continuity Plan is put into effect during this phase. This phase will continue until the alternate business site is secured, and the business operations are relocated.

#### **C. ALTERNATE SITE OPERATION**

This phase continues until the primary facility can be restored.

#### **D. TRANSITION TO PRIMARY SITE**

This phase continues until the business operations can appropriately be moved back to the original business site.

## **6. RECORDS BACKUP**

## **7. RESTORATION PLAN**

All important records that are vital to the continuation of business operations, and that would be affected by a facilities disruptions or disasters, are maintained, controlled, and periodically checked on by Disaster Recovery/IT teams. The most critical files are periodically backed up and stored at an offsite location.

## **8. RECOVERY TEAMS**

Recovery teams are established and participants are divided into the appropriate teams, based on job role and title. Each team is given a designated team leader and all other team members are assigned to a specific role or duty among the team.

### **A. TEAM ROLES**

Team Leader, Backup Team Leader, Team Member

### **B. TEAM CONTACTS**

Stored in the Contact List Appendix

### **C. TEAM RESPONSIBILITIES**

Incident Commander, HR/PR Officer, Information Technology, Finance/Admin, Legal/Contacts

## D. DEPARTMENTAL RECOVERY TEAMS

Business Continuity Coordinator, EOC Communications Team, EOC Human Resources Team, EOC Administration Team, Emergency Response Team, Information Technology Recovery Team

## 9. RECOVERY PROCEDURES

Specific activities or tasks that should be carried out to recover normal and critical business operations are detailed. Each strategy is described through a specific set of action activities and tasks to recover appropriately.

### A. POTENTIAL RECOVERY PROCEDURE

- i. Disaster Occurrence
- ii. Notification of Management
- iii. Preliminary Damage Assessment
- iv. Declaration of Disaster
- v. Plan Activation
- vi. Relocation to Alternate Site
- vii. Implementation of Temporary Procedure
- viii. Establishment of Communications
- ix. Restore Data Process and Communications with Backup Location
- x. Begin Alternate Site Operations
- xi. Manage Work
- xii. Transition Back to Primary Operations
- xiii. End Alternate Site Procedures
- xiv. Relocate Resources Back to Primary Site

## **10. APPENDICES**

This section lists all important appendices needed to carry out a BCP. These appendices include:

- A. EMPLOYEE CONTACT LIST**
- B. RECOVERY PRIORITIES**
- C. ALTERNATE SITE RESOURCES**
- D. EMERGENCY OPERATIONS CENTER (EOC) LOCATIONS**
- E. VITAL RECORDS**
- F. VENDOR LISTS**
- G. IT SYSTEM REPORTS AND RESOURCES**
- H. ALTERNATE SITE TRANSPORTATION INFORMATION**
- I. IMPACT AND RISK ASSESSMENTS**
- J. BUSINESS IMPACT ANALYSIS**
- K. RECOVERY TASK LISTS**
- L. OFFICE RECOVERY PLAN**

## **DISCLAIMER**

Any articles, templates, or information provided by Smartsheet on the website are for reference only. While we strive to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, articles, templates, or related graphics contained on the website. Any reliance you place on such information is therefore strictly at your own risk.