



Smartsheet Smartsourcing – User Guide

Smartsheet’s Smartsourcing is a tool available to paid Smartsheet customers that enables them to submit simple tasks individually or in large volume to an on-demand workforce powered by Amazon.com’s Mechanical Turk service. Any task that a skilled person can complete online can be outsourced using Smartsheet. The Smartsourcing format enables you to be in control of the task by breaking it down into small simple steps, meaning turnaround times are fast and you can be assured of great results. These tasks range in price from \$0.02-\$5.00, and you set the budget according to the difficulty of the task and how long it will take. Typically a task assigned a value of \$0.05 should take 30 seconds to complete (equivalent to \$6/hr).

Smartsheet’s unified workflow is a powerful way to access Amazon’s Mechanical Turk with one all encompassing tool. Smartsheet handles structuring your request, its submission, retrieval, and resubmission. It also provides tools for analyzing results. No more separate data files to coordinate and manage. No more complex data parsing and dissection. Even multiple submissions on work in progress can be managed with Smartsheet.

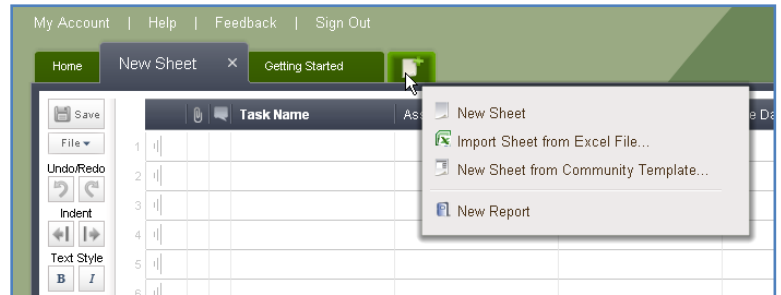
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Create Your Data Sheet

The first step is to load the data to be worked on into a Sheet within Smartsheet. There are 3 ways to get started:

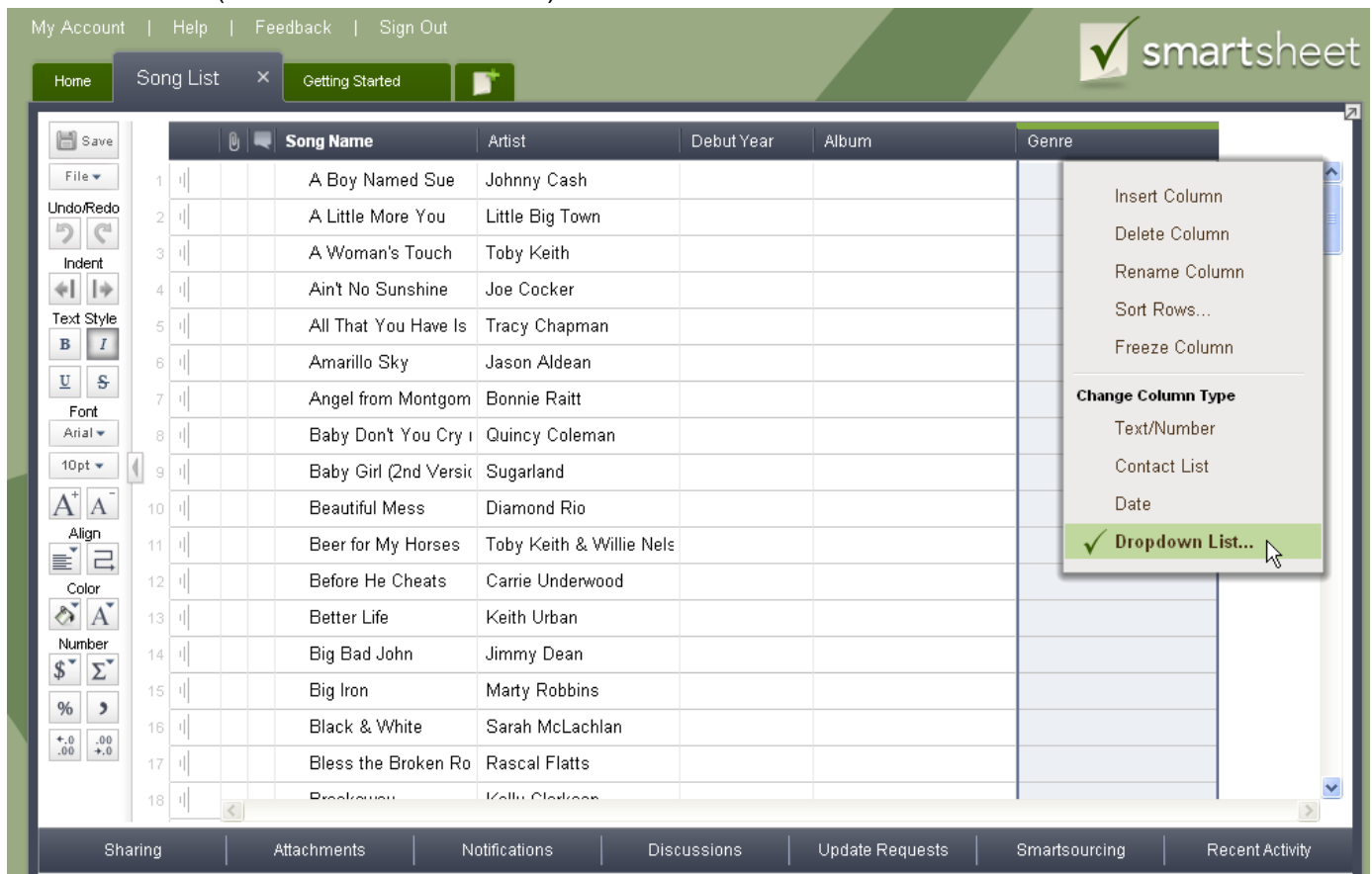
- Import the data from an existing CSV or Excel file.
- Start with a Blank Sheet and Copy & Paste or manually enter your information into the Sheet
- Open a Template from the Template Gallery and use it as the basis for the specific type of work to be done.



Organize the Data Sheet

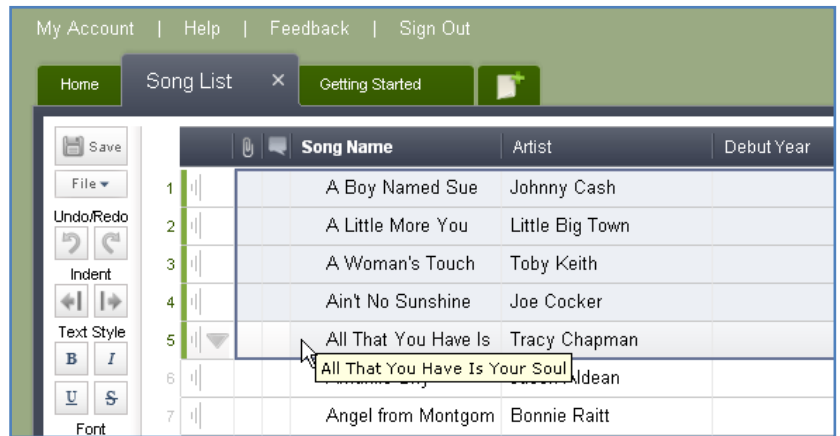
Manage the data in any way needed to get it into the desired structure. The column headers and order of the columns will be used in the creation of your Requests to the Workers, so it is important that they have meaningful descriptions. You can change them at any time, so getting it exactly right at the very beginning is not a necessity:

- Columns (Add, Delete, Re-Order, Re-Name, Data-type [Text, List Box, Date, etc.])
- Data (Add, Fill Down, Copy / Paste, Format, Sort)
- Files (Add Attachments to rows)



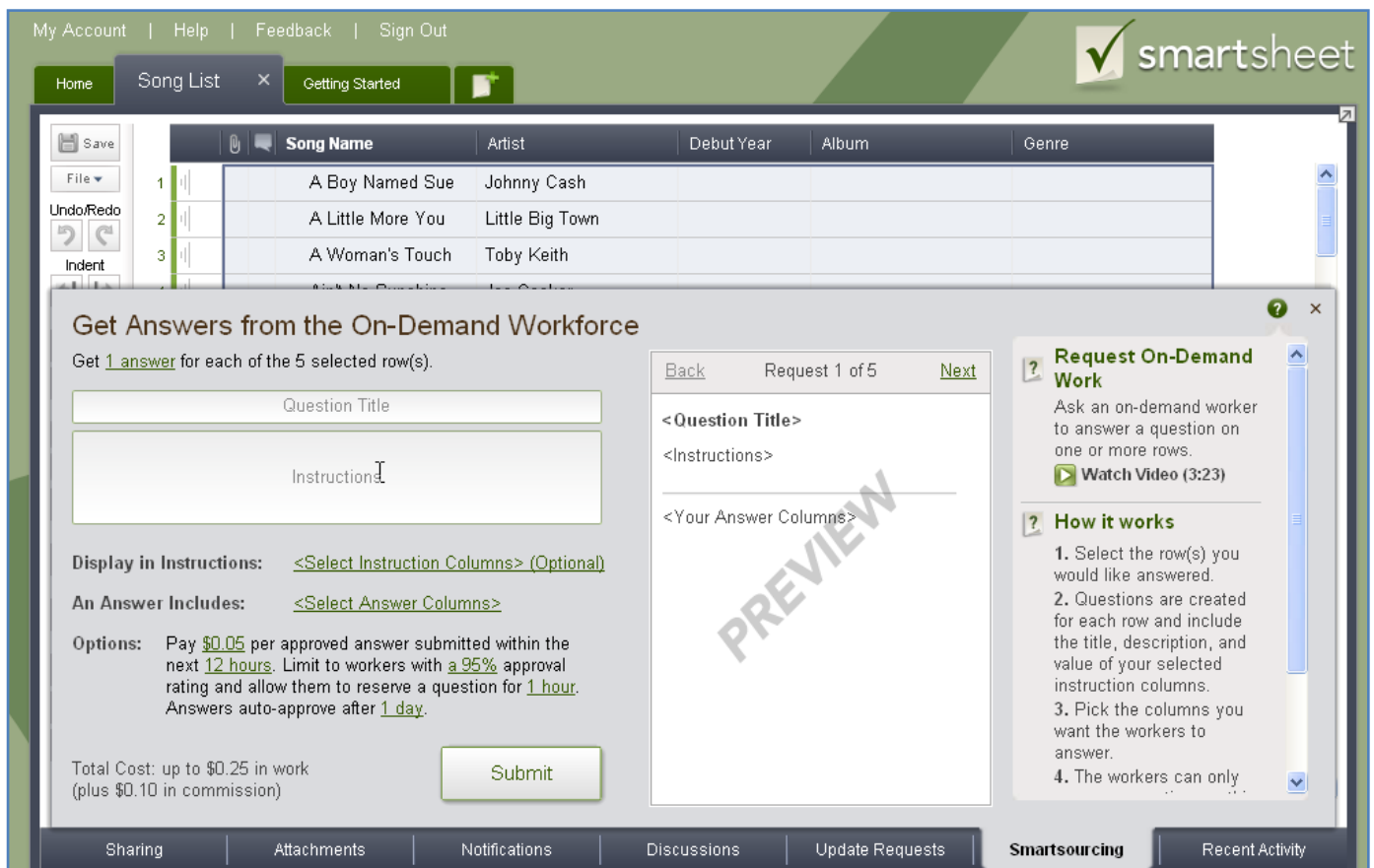
Select the Body of Work

Once in the appropriate format, multi-select the rows to be sent to the Workers. The selection can be the whole sheet or specific rows, including discontinuous rows (this is very useful in early testing with small sample sizes to refine the best approach to achieving the best results). Then click on the Smartsourcing tab to configure your Request.



The screenshot shows a Smartsheet interface with a table of songs. The table has columns for Song Name, Artist, and Debut Year. Rows 5 and 6 are selected, indicated by a blue background and a mouse cursor hovering over row 5. The selected rows are:

	Song Name	Artist	Debut Year
1	A Boy Named Sue	Johnny Cash	
2	A Little More You	Little Big Town	
3	A Woman's Touch	Toby Keith	
4	Ain't No Sunshine	Joe Cocker	
5	All That You Have Is	Tracy Chapman	
6	All That You Have Is Your Soul	Idean	
7	Angel from Montgom	Bonnie Raitt	



The screenshot shows the Smartsheet Smartsourcing interface. A dialog box titled "Get Answers from the On-Demand Workforce" is open, showing a request configuration for 5 selected rows. The dialog includes fields for Question Title, Instruction, and options for cost and approval. A "Submit" button is visible. The background shows the same song list table as in the previous screenshot, but with a "PREVIEW" watermark overlaid.

Get Answers from the On-Demand Workforce
Get 1 answer for each of the 5 selected row(s).

Question Title:

Instruction:

Display in Instructions: [<Select Instruction Columns> \(Optional\)](#)

An Answer Includes: [<Select Answer Columns>](#)

Options: Pay \$0.05 per approved answer submitted within the next 12 hours. Limit to workers with a 95% approval rating and allow them to reserve a question for 1 hour. Answers auto-approve after 1 day.

Total Cost: up to \$0.25 in work (plus \$0.10 in commission)

Request On-Demand Work
Ask an on-demand worker to answer a question on one or more rows.
[Watch Video \(3:23\)](#)

How it works

1. Select the row(s) you would like answered.
2. Questions are created for each row and include the title, description, and value of your selected instruction columns.
3. Pick the columns you want the workers to answer.
4. The workers can only

Build the Request

Each row that was selected will create a Request for a Virtual Worker that is composed of 4 major parts.

1. The Number of Answers, Title, Instructions and Included Data
2. The Answers You Expect to Receive
3. The Options of the Request
4. The Preview

The screenshot shows the Smartsheet interface with a 'Song List' spreadsheet. A dialog box titled 'Get Answers from the On-Demand Workforce' is open. The dialog is divided into four main sections, numbered 1 through 4, corresponding to the list items above:

- 1. Question configuration:** Includes fields for 'Question Title', 'Instructions', 'Display in Instructions' (with a dropdown for 'Select Instruction Columns'), 'An Answer Includes' (with a dropdown for 'Select Answer Columns'), and 'Options' (with text: 'Pay \$0.05 per approved answer submitted within the next 12 hours. Limit to workers with a 95% approval rating and allow them to reserve a question for 1 hour. Answers auto-approve after 1 day.').
- 2. Pricing:** Shows 'Total Cost: up to \$0.25 in work (plus \$0.10 in commission)' and a 'Submit' button.
- 3. Preview:** Shows a preview of the request with fields for '<Question Title>', '<Instructions>', and '<Your Answer Columns>'. A large 'PREVIEW 4' watermark is overlaid on this section.
- 4. Help:** Contains a 'Request On-Demand Work' section with instructions and a 'Watch Video (3:23)' button, and a 'How it works' section with a numbered list of steps.

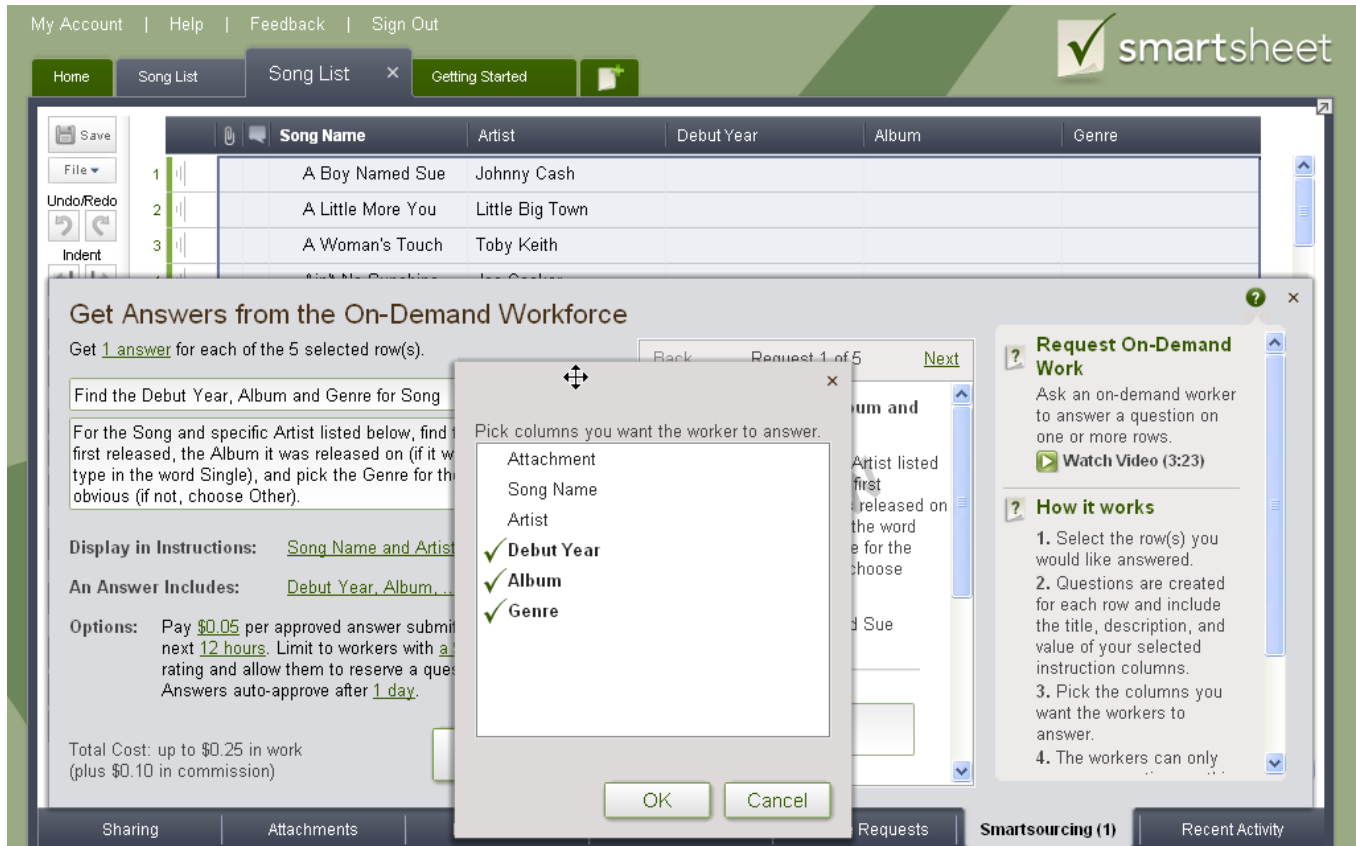
1. The Number of Answers, Title, Instructions and Included Data

- **Number of Answers** – By selecting a number greater than 1, you are asking for more than one answer to each request that you submit. For example, by selecting 3 workers, you will get 3 separate workers to answer each question. The answers that they submit will create new rows of data in your Data Sheet that are structured as child rows underneath the originally submitted parent row. This is typically used when conducting research, or when desiring multiple answers with which to cross check accuracy.
- **The Question Title** is the header for the Request that identifies for the worker the specific nature of the request. To draw worker interest to your request, word it in a compelling way and set expectations appropriately.
- **The Instructions** are the comprehensive explanation of what it is you want done. They should be laid out in a clear concise manner that makes it easy for someone not familiar with your intentions to interpret them correctly.
- **The Display in Instructions** is the data from your sheet that will be included in the request. This is the specific information from your sheet that makes each request distinct

from the other. The data in each row for the columns you specify will be included in separate requests.

2. The Answers You Expect to Receive

Choose the Columns for which you'd like data answers populated. They will become the input fields for the Worker. A value of "Work request pending..." will be inserted in the cells in those columns on your Sheet for the rows being sent. These will be overwritten by the Worker's answers or will be reset to "- No Response -" if the request expires before being answered.



The screenshot shows the Smartsheet interface with a spreadsheet containing song data. A dialog box titled "Get Answers from the On-Demand Workforce" is open, allowing the user to select columns for data collection. The spreadsheet has columns for Song Name, Artist, Debut Year, Album, and Genre. The dialog box includes instructions, a list of columns to select (Attachment, Song Name, Artist, Debut Year, Album, Genre), and a "Request On-Demand Work" section with a "Watch Video" link. The "How it works" section lists four steps: 1. Select the row(s) you would like answered. 2. Questions are created for each row and include the title, description, and value of your selected instruction columns. 3. Pick the columns you want the workers to answer. 4. The workers can only...

3. The Options of the Request

The options section is where you set up the parameters for your work requests. These parameters will shape the nature of your request.

- **Payment** – choosing the correct amount to pay a worker is important in achieving your desired results.
 1. One way to determine price is to look at other similar types of requests on Amazon's Mechanical Turk site and select a prices in the same range.
 2. Another way is to use a simple formula like with the following parameters. The worker needs to see a clear path to \$5.00 - \$10.00 per hour. The worker also likes to see a good volume of work with the same request, so as to be able to use a common workflow to decrease the time and effort for each request. As an example, a task that takes 30 seconds and pays \$0.05 is the equivalent of \$6.00 per hour. The formula is: **___ task/hr * ___ \$/task = between \$5-10.**
 3. And then you can always choose a price that is too good to pass up. Typically, only 1% of the requests in the Worker queue are listed at a price above \$0.10 and they

usually require a decent amount of work. Pricing simple requests at or above \$0.10 will ensure prompt attention by high quality workers.

- **Request Lifespan** – this is the amount of time you will keep your entire work submission active. After this timeframe expires, any work that is still not answered is canceled, and the value of “No response” is inserted into the data fields associated with those unanswered questions.
- **Worker Qualification** – the worker qualification choices of Any and 95% determine the quality of the past work performed by the workers you’ll enable to work on your requests. Workers with a 95% approval rating are very high quality and typically protective of their rating. They will generally not work on requests that they feel may be rejected. They typically expect a higher payment value, and will mark your requester id as one not to work on in the future if rejection was unfair in their estimation.
- **Allotted Time** – this is the amount of time you will allow a single worker to work on a request before it automatically gets released back into the queue for other workers to choose to work on it. This prevents your submissions from getting ‘tied up’ by someone very slow or who gets distracted on something else. It is however important to allot sufficient time or workers will choose not to work on your request. 10 minutes is a useful minimum.
- **Auto Approval Period** – this is the time at which the work completed by the Workers is automatically approved and they are paid the fee for their work. In the future, it will be possible to reject incorrect answers from within Smartsheet, so this auto-approval period is the window of time in which you can reject incorrect results and not pay for them.

4. **The Preview** - It is very important that you carefully review the Preview of your request. It is a representation of what the worker will see. ***Incorrect answers are more often a function of ambiguity or errors in the question than in poor quality work by the Worker.*** It is possible to page through each of the distinct requests using the Next link.

Submit the Requests

With the request properly configured, press Submit to continue with the submittal.

The screenshot shows the Smartsheet interface with a dialog box titled "Get Answers from the On-Demand Workforce". The dialog is for "Request 1 of 5". It contains the following information:


- Get 1 answer for each of the 5 selected row(s).**
- Find the Debut Year, Album and Genre for Song**
- For the Song and specific Artist listed below, find the year it was first released, the Album it was released on (if it was a single - type in the word Single), and pick the Genre for the song if it's obvious (if not, choose Other).**
- Display in Instructions:** [Song Name and Artist](#)
- An Answer Includes:** [Debut Year, Album,...](#)
- Options:** Pay \$0.05 per approved answer submitted within the next 12 hours. Limit to workers with a 95% approval rating and allow them to reserve a question for 1 hour. Answers auto-approve after 1 day.
- Total Cost:** up to \$0.25 in work (plus \$0.10 in commission)
- Submit** button
- Preview:** Song Name: A Boy Named Sue, Artist: Johnny Cash, Debut Year: [input field], Album: [input field]
- Request On-Demand Work:** Ask an on-demand worker to answer a question on one or more rows. [Watch Video \(3:23\)](#)
- How it works:**
 1. Select the row(s) you would like answered.
 2. Questions are created for each row and include the title, description, and value of your selected instruction columns.
 3. Pick the columns you want the workers to answer.
 4. The workers can only...

A confirmation dialog with the Preview will again ask you to ensure that the request is accurately structured. If so, press Submit and the work will be sent to Amazon's Mechanical Turk or Cancel to edit the request.

The screenshot shows the "Final Review" dialog box. It contains the following information:

- Final Review**
- Please take one more look at a sample of one of your 5 questions to make sure a worker will clearly understand your request.**
- Find the Debut Year, Album and Genre for Song**
- For the Song and specific Artist listed below, find the year it was first released, the Album it was released on (if it was a single - type in the word Single), and pick the Genre for the song if it's obvious (if not, choose Other).**
- Song Name:** A Boy Named Sue
Artist: Johnny Cash
- Debut Year:** [input field]
- Album:** [input field]
- Your total cost is up to \$0.25 in work (plus \$0.10 in commission). You will receive an email confirmation for this request.**
- Submit** and **Cancel** buttons

A confirmation email will be sent to you that details what you sent and serves as a record and a receipt for the work request.



Your Smartsheet work request(s) have been submitted. You can review a sample of the request details below.

Work Requests Submitted: 5

Title: Find the Debut Year, Album and Genre for Song

Instructions:
For the Song and specific Artist listed below, find the year it was first released, the Album it was released on (if it was a single - type in the word Single), and pick the Genre for the song if it's obvious (if not, choose Other).

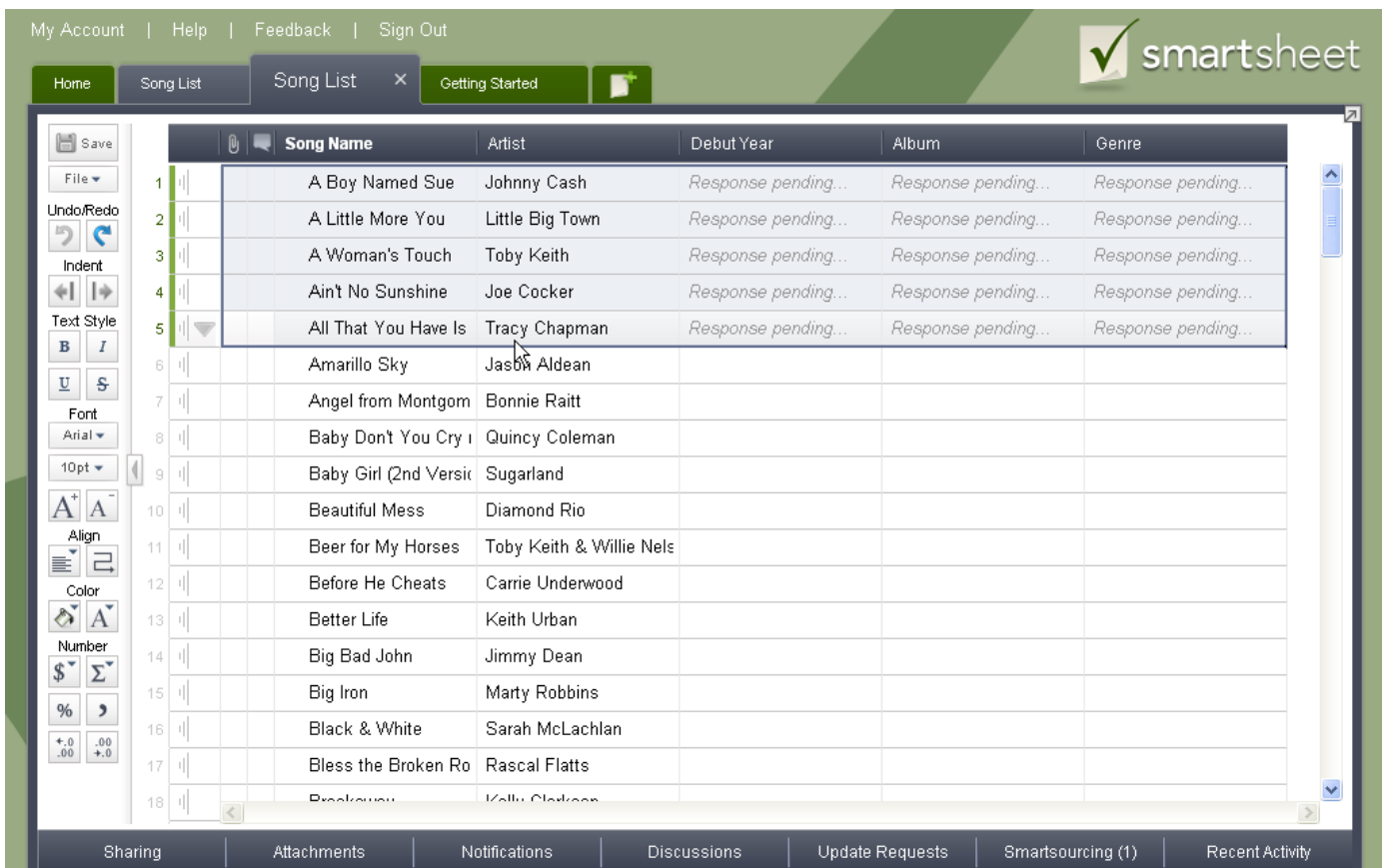
Song Name: A Boy Named Sue
Artist: Johnny Cash

Get Answers For:
Debut Year
Album
Genre

Options: Allot 1 hour for a worker with a 95% Approval Rating to accomplish this task within the next 12 hours. Pay 5 cents and Auto Approve in 1 day.

Maximum Cost: \$0.25

The data cells that are waiting for answers from the Workers will be populated with "Response pending..."



My Account | Help | Feedback | Sign Out

Home | Song List | Song List | Getting Started

	Song Name	Artist	Debut Year	Album	Genre
1	A Boy Named Sue	Johnny Cash	Response pending...	Response pending...	Response pending...
2	A Little More You	Little Big Town	Response pending...	Response pending...	Response pending...
3	A Woman's Touch	Toby Keith	Response pending...	Response pending...	Response pending...
4	Ain't No Sunshine	Joe Cocker	Response pending...	Response pending...	Response pending...
5	All That You Have Is	Tracy Chapman	Response pending...	Response pending...	Response pending...
6	Amarillo Sky	Jason Aldean			
7	Angel from Montgom	Bonnie Raitt			
8	Baby Don't You Cry	Quincy Coleman			
9	Baby Girl (2nd Versio	Sugarland			
10	Beautiful Mess	Diamond Rio			
11	Beer for My Horses	Toby Keith & Willie Nels			
12	Before He Cheats	Carrie Underwood			
13	Better Life	Keith Urban			
14	Big Bad John	Jimmy Dean			
15	Big Iron	Marty Robbins			
16	Black & White	Sarah McLachlan			
17	Bless the Broken Ro	Rascal Flatts			
18	Breakaway	Kelly Clarkson			

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Wait for the Answers

Typically, the answers to your requests are delivered within 30 minutes to a couple of hours depending on the complexity and volume. Let's look at who the workers are and what they see:

What do the Workers see?

They see what Amazon's Mechanical Turk site calls a HIT (Human Intelligence Task). They do not see anything other than the question you've structured and the data components you've sent per request.

The screenshot shows the Amazon Mechanical Turk HIT interface. At the top, there are navigation links: "All HITs", "HITs Available To You", and "HITs Assigned To You". Below this is a search bar with "HITs" selected, a "GO" button, and a filter for "that pay at least \$ 0.00 for which you are qualified". A timer shows "00:00:00 of 60 minutes". There are buttons for "Accept HIT" and "Skip HIT", and a summary: "Total Earned: \$9.25" and "Total HITs Submitted: 28".

The main task area is titled "Find the Debut Year, Album and Genre for Song (Client BKKKKKB)". It includes the requester "Smartsheet.com Clients", a reward of "\$0.05 per HIT", "HITs Available: 5", and a "Duration: 60 minutes". The qualifications required are "HIT approval rate (%) is greater than 95".

The task instructions are: "Find the Debut Year, Album and Genre for Song". For the Song and specific Artist listed below, find the year it was first released, the Album it was released on (if it was a single - type in the word Single), and pick the Genre for the song if it's obvious (if not, choose Other).

The provided information is: Song Name: A Boy Named Sue, Artist: Johnny Cash.

The form has three input sections: "Debut Year" (a text box), "Album" (a text box), and "Genre" (radio buttons for Country, Pop, Classical, Jazz, Rock, Alternative, and Other).

At the bottom, there are buttons for "Accept HIT" and "Skip HIT".

Viewing Request History

Once you have submitted work requests on a sheet, the Smartsourcing tab will display a history of requests. The number of active questions submitted will be displayed in the Status column. As answers are completed by workers, the Status will update to reflect how many requests have been answered and how many are still active (i.e. "1 of 5 Answered / 4 Active"). You can hold your mouse over a particular request to see some additional details about the request.

Work Request History

Question Title	Requested By	Request Date	Status
Find the Debut Year, Album and Genre for St. Brent Frei		02/24/09	5 Active

Find the Debut Year, Album and Genre for Song

For the Song and specific Artist listed below, find the year it was first released, the Album it was...

5 Active
Expires: 02/25/09 1:06 AM
by Brent Frei on 02/24/09 1:05 PM

Request On-Demand Work
Ask an on-demand worker to answer a question on one or more rows.
Watch Video (3:23)

How it works

1. Select the row(s) you would like answered.
2. Questions are created for each row and include the title, description, and value of your selected instruction columns.
3. Pick the columns you want the workers to answer.
4. The workers can only...

Reviewing Work Results

Well constructed requests typically return better than 90% accurate results which is the typically hoped for outcome. So, as with any work, there is a need to review the results. When results are ready, your sheet will notify you with new data icon in the tab containing the sheet name. Simply click on that icon to refresh the sheet, or refresh it at any time from the File menu in the tool bar.

Refresh to see recent updates made by other people

Song Name	Artist	Debut Year	Album	Genre
A Boy Named Sue	Johnny Cash	Response pending...	Response pending...	Response pending...
A Little More You	Little Big Town	Response pending...	Response pending...	Response pending...
A Woman's Touch	Toby Keith	Response pending...	Response pending...	Response pending...
Ain't No Sunshine	Joe Cocker	Response pending...	Response pending...	Response pending...
All That You Have Is	Tracy Chapman	Response pending...	Response pending...	Response pending...

Cancelling Requests

If you notice a problem after submitting a work request, you can easily cancel it. This will prevent any new worker from starting to work on one of your questions. Often this is useful if you realize you made a mistake in the submittal, or are getting back improper results because something was un-clear in the question and you would like to cancel the request and resubmit it again. Any work that has already been completed, or has been accepted and is currently being worked on by a worker, will still be processed and billed. As with any request, you will still have the ability to Approve or Reject answers for cancelled questions.

To cancel a request, go to the Smartsourcing tab on the sheet you submitted the request on. Find the correct item in the history list, and **right-click** the item and select "Cancel Pending Questions". When prompted, answer Yes to the confirmation dialog.

My Account | Help | Feedback | Sign Out

Home Song List x Getting Started

Save File Undo/Redo Indent

	Song Name	Artist	Debut Year	Album	Genre
1	A Boy Named Sue	Johnny Cash	Response pending...	Response pending...	Response pending...
2	A Little More You	Little Big Town	Response pending...	Response pending...	Response pending...
3	A Woman's Touch	Toby Keith	Response pending...	Response pending...	Response pending...

Work Request History

Create New Request

Question Title	Requested By	Request Date	Status
Find the Debut Year, Album and Genre for St. Brent Frei		02/24/09	5 Active

- Cancel Pending Questions
- Clone Request for Currently Selected Rows

Request On-Demand Work

Ask an on-demand worker to answer a question on one or more rows.

[Watch Video \(3:23\)](#)

How it works

1. Select the row(s) you would like answered.
2. Questions are created for each row and include the title, description, and value of your selected instruction columns.
3. Pick the columns you want the workers to answer.
4. The workers can only...

Sharing Attachments Notifications Discussions Update Requests Smartsourcing (1) Recent Activity

Resubmitting for Validation and/or Cleanup

Sorting a sheet to search for bad data or incomplete results is a typical means to quickly check the answers. For small data sets, it's often easy to simply review them manually and fix them or resubmit. For larger data sets, it's often more efficient to let the Workers do that manual job for you.

In this example, you could validate the accuracy by creating a new column with a Yes or No list value and send the contents of the whole row as a request asking if the Debut Year, Album and Genre are correct for the Song and Artist.

You could also send out rows for cleanup. In this example, some of the Workers submitted the month and day information along with the year. Assuming this was a more difficult task than in the example, and one that needed manual intervention on a large volume of rows, you could have Workers clean it up. In this case, you send discontinuous rows 1 and 4 by selecting the rows by holding down the Ctrl key and clicking the rows desired.

The screenshot shows the Smartsheet interface with a 'Song List' sheet. A dialog box titled 'Get Answers from the On-Demand Workforce' is open, displaying a question preview and instructions. The question preview shows a table with columns for Song Name, Artist, Debut Year, Album, Genre, and Comments. The question is 'Convert this Date to just the Year' with a preview of the data from row 1: 'February 24, 1969' in the Debut Year column. The dialog box also includes a 'Request On-Demand Work' section with instructions on how to use the feature and a 'Submit' button.

Song Name	Artist	Debut Year	Album	Genre	Comments
A Boy Named Sue	Johnny Cash	February 24, 1969	Johnny Cash at San Quen	Country	
A Little More You	Little Big Town	2007	The Road to Here	Country	
A Woman's Touch	Toby Keith	1996	Blue Moon	Country	
Ain't No Sunshine	Joe Cocker	November 3, 1995	Single	Other	
All That You Have Is Your Soul	Tracy Chapman	1988	All That You Have Is Your	Pop	
Amarillo Sky	Jason Aldean				
Angel from Montgomery	Bonnie Raitt				
Baby Don't You Cry (The Big Song)	Quincy Coleman				

Notice that you can include the data in the Instructions from the cell that you intend the response to populate.

Using an Existing Work Request as a Template

Often you will submit the same work request more than once. We have provided a simple shortcut to allow you to easily resubmit a question from a sheet's history. As usual, **start by selecting the rows you want to submit the new request for**. Then go to the Smartsourcing tab and right-click the prior work request you want to use as your "template".

Work Request History Create New Request

Question Title	Requested By	Request Date	Status
Find the Debut Year, Album and Genre for Song by Brent Faiyaz		02/24/09	5 Active

- Cancel Pending Questions
- Clone Request for Currently Selected Rows

Request On-Demand Work
Ask an on-demand worker to answer a question on one or more rows.
Watch Video (3:23)

How it works

1. Select the row(s) you would like answered.
2. Questions are created for each row and include the title, description, and value of your selected instruction columns.
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All of the attributes of your "template" work request will be defaulted into a new submittal form – this includes the instruction columns, answer columns, options, etc. You will then be able to modify any aspects of the request and submit it just like a new work request.

Get Answers from the On-Demand Workforce

Get 1 answer for each of the 40 selected row(s).

Find the Debut Year, Album and Genre for Song

For the Song and specific Artist listed below, find the year it was first released, the Album it was released on (if it was a single - type in the word Single), and pick the Genre for the song if it's obvious (if not, choose Other).

Display in Instructions: Song Name and Artist

An Answer Includes: Debut Year, Album, ...

Options: Pay **\$0.05** per approved answer submitted within the next **12 hours**. Limit to workers with a **95%** approval rating and allow them to reserve a question for **1 hour**. Answers auto-approve after **1 day**.

Total Cost: up to \$2.00 in work (plus \$0.80 in commission)

Submit

Back Request 1 of 40 Next

Find the Debut Year, Album and Genre for Song

For the Song and specific Artist listed below, find the year it was first released, the Album it was released on (if it was a single - type in the word Single), and pick the Genre for the song if it's obvious (if not, choose Other).

Song Name: Amarillo Sky
Artist: Jason Aldean

Debut Year

Album

Request On-Demand Work
Ask an on-demand worker to answer a question on one or more rows.
Watch Video (3:23)

How it works

1. Select the row(s) you would like answered.
2. Questions are created for each row and include the title, description, and value of your selected instruction columns.
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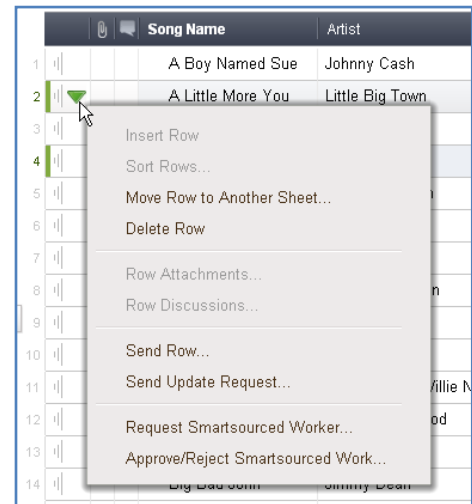
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Approving and Rejecting Work

All work that is completed by the workers is automatically approved after the period of time you specified in your Options choices. You can manually approve or reject any of the work prior to that automatic approval time. After that time, it is not possible to revoke payment for work submitted.

Start by **selecting the rows on the sheet you want to Approve or Reject work for**. For example, if you received 10 answers and want to reject 2 of them, only select the 2 rows with the bad answers. Once you have selected the relevant rows to be managed, choose Approve/Reject Smartsourced Work from the row menu. A dialog with all the pending work relevant to the selected rows will appear. The Menu options on the Pending Work Approval items will enable Approval and Rejection.

You can then right-click or select the row action menu to perform actions for a particular set of answers.



Manage Work Approval and Rejection

Below are requests pending approval for the 2 row(s) selected on the sheet. Right-click an item to approve or reject the selected answers for that request.

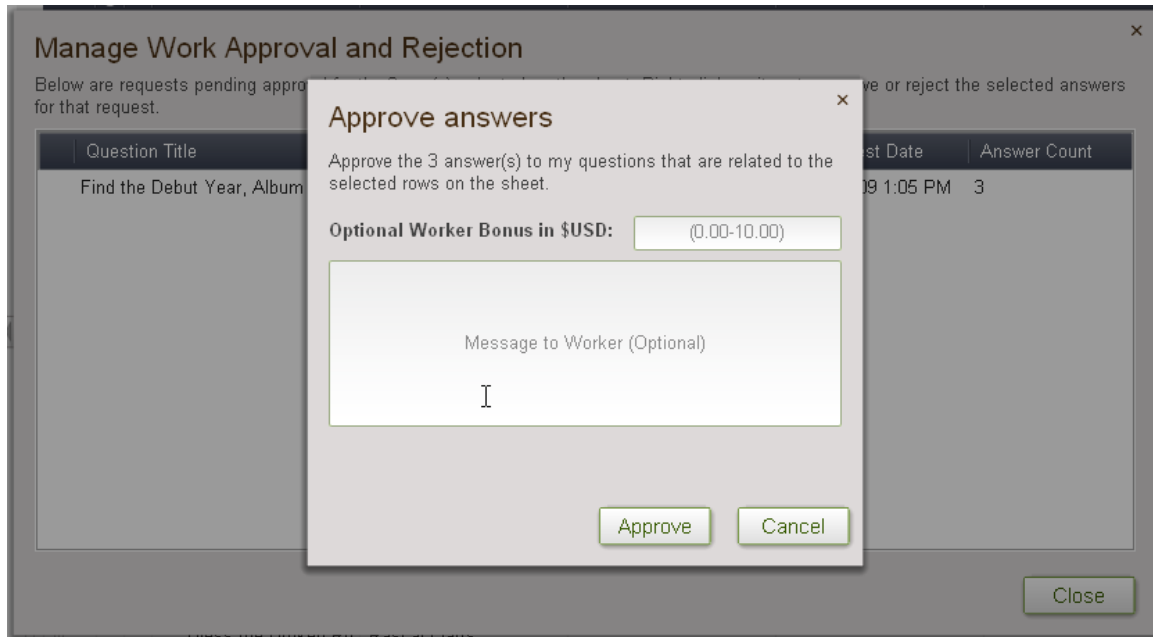
Question Title	Requested By	Request Date	Answer Count
Find the Debut Year, Album and Genre for Song	Brent Frei	02/24/09 1:05 PM	2

Approve answers
Reject answers

Close

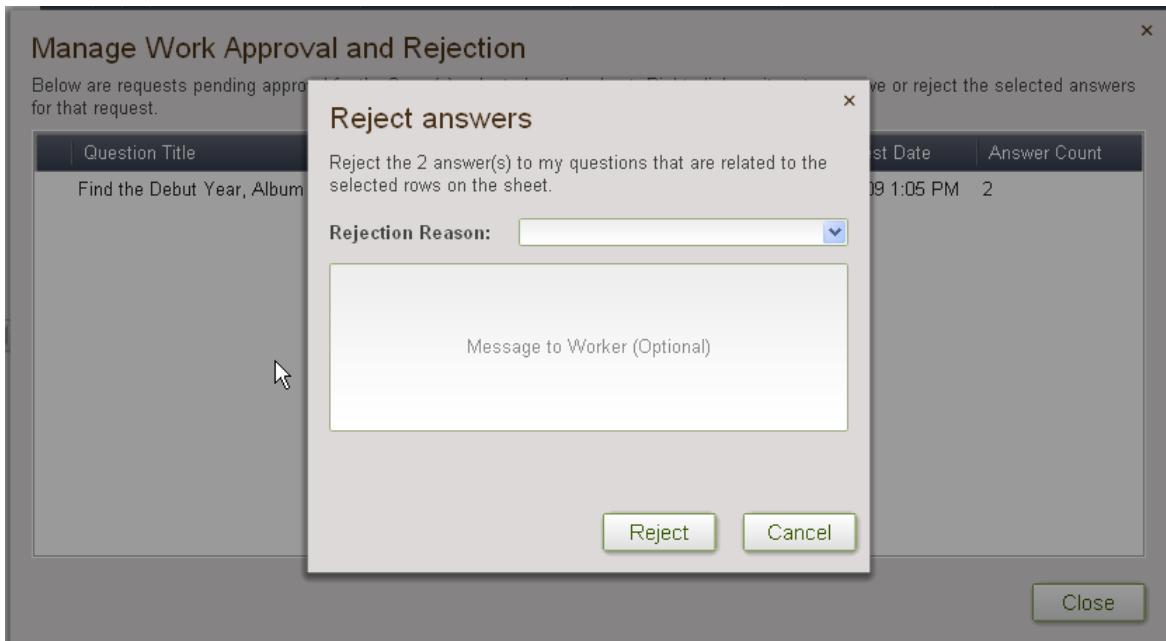
Manually Approving Work

To approve work that has been submitted before the automatic approval time and/or to include a bonus payment for the work, choose the Approve answers option in the menu. This is where you can provide a bonus payment and comments if desired (both are entirely optional).



Rejecting Work

To reject work that has been submitted before the automatic approval time and ensure you do not pay for those results, choose the Reject answers option in the menu. Then specify a reason from the pick list and optionally add a message to the worker.



Looking Back at Historical Data Values

All previous data values within each cell are kept along with a timestamp and the name of who added the change. You can access the information at any time by right clicking on the data cell of interest and choosing “History...” from the menu.

The image consists of two side-by-side screenshots of a Smartsheet interface. Both screenshots show a table with columns for 'Debut Year', 'Album', 'Genre', and 'Comments'. The first screenshot on the left shows a context menu open over a cell containing the value '1969'. The menu items include 'Cut (Ctrl + X)', 'Copy (Ctrl + C)', 'Paste (Ctrl + V)', 'Clear Contents', 'View History' (which is highlighted), 'Insert Row', 'Move Row to Another Sheet...', 'Delete Row', 'Row Attachments...', 'Row Discussions...', 'Send Row...', 'Send Update Request...', 'Request Smartsourced Worker...', and 'Approve/Reject Smartsourced Work...'. The second screenshot on the right shows the 'View History: Debut Year' dialog box. The dialog box has a title bar with a close button (X) and a 'Close' button at the bottom right. The content of the dialog box includes the title 'View History: Debut Year', the 'Song Name: A Boy Named Sue', and a section titled 'History' which lists the following changes: 'Brent Frei (Smartsheet) (02/10/09 12:46 PM) 1969', 'virtual.worker@smartsheet.com (02/10/09 12:36 PM) February 24, 1969', and 'Brent Frei (Smartsheet) (02/10/09 12:30 PM) Response pending...'. The background of the dialog box shows the same table as the first screenshot, but the context menu is no longer visible.

Closing Comments

The Smartsourcing feature set is as powerful and as useful as the time and attention you put into utilizing it. We hope you enjoy the feature.