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TITLE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PDU HOURS	PMI CLAIM CODE
Smartsheet Troubleshooting: Hands-On Workshop	Advanced	Advanced level Apply a diagnostic checklist to a complex, multi-component Smartsheet solution. Isolate and resolve defects involving sophisticated elements such as nested formulas, data corruption in cross-sheet links, and cascading workflow failures. Systematically validate the stability of a repaired solution and articulate the root cause and mitigation steps, to contribute to organizational best practices and improved governance. Prerequisites: Proficient in Smartsheet core capabilities	Apply a diagnostic framework to the troubleshooting process. Implement a diagnostic checklist to assess multi-component Smartsheet solutions. Document troubleshooting: Verify repairs, define the root cause, and record mitigation steps to improve organizational governance and best practices.	SMAR-TROUBLESHOOT-EN	6.5	4741MEYIJX
Go Beyond the Basics: a Smartsheet Workshop	Intermediate	Intermediate level This intensive, intermediate-level, workshop is an opportunity to apply and build on the skills acquired in the Builder Path or fundamental core app training by creating a Smartsheet solution in a less structured setting. You'll have the opportunity to practice and discuss building an intake process, approval workflows, and scalable project management templates. Prerequisites: Basic spreadsheet knowledge (understanding of rows, columns, and data organization) Basic project management concepts (tasks, timelines, status tracking)	Create an Efficient Intake Process: Design forms and sheets with automated approvals to track and manage requests. Design Scalable Project Templates: Identify essential items for effective execution and organize them into structured, reusable template folders. Build and Maintain Project Tracking Tools: Tailor project sheets, reports, and metric sheets to monitor intake data, track progress, and communicate. Design Insightful Dashboards: Design dashboards to visualize intake, project performance, and provide actionable insights.	SMAR-WORKSHOP-EN	6.5	4741GLJD4W

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Build a Smartsheet Solution	Introductory	Introductory level Get started with the Smartsheet Builder Bootcamp! This introductory workshop will guide you through the fundamental tools and features of Smartsheet for collaborative work management. From building your first sheet to creating dynamic dashboards, you'll gain the skills to streamline your projects and boost your team's productivity. Prerequisites: None	Construct Foundational Solutions: Build and structure new sheets effectively by adding custom columns, creating row hierarchies, and enabling project dependencies. Streamline Data Intake and Navigation: Standardize data collection using Forms, and easily navigate large datasets utilizing custom Filters and Views. Enhance Logic and Automate Workflows: Apply Conditional Formatting and Formulas to drive sheet logic, and build Automations to eliminate manual, repetitive tasks. Drive Team Alignment and Collaboration: Work seamlessly with stakeholders by managing sheet-level Collaboration, tracking changes over time, and utilizing Comments and Attachments for centralized communication. Scale Visibility and Manage Portfolios: Surface key metrics and summarize data across multiple projects by designing dynamic Reports, interactive Dashboards, and foundational Portfolio Management structures.	SMAR-SOLUTION-EN	6.5	47419BW517

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TITLE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PDU HOURS	PMI CLAIM CODE
Scale Complex Solutions & Design Strategic Portfolios	Advanced	Advanced level Explore the architectural decisions and design choices Smartsheet consultants consider when developing complex, integrated solutions that support evolving business needs. You'll learn how to evaluate your organization's Smartsheet environment, examine how platform settings—such as security, sharing, and user limits—influence design, and determine how to structure solutions that grow with the business. learn how to think, design, and be prescriptive when it comes to communicating recommendations and documenting like a Smartsheet consultant. You'll examine discovery and design methods to uncover true business needs, document solution requirements, and apply best practices to translate those insights into scalable, Smartsheet solutions. Prerequisites: Proficient in Smartsheet core capabilities Have solid formula fundamentals (can read, write basic formulas) Understand cross-sheet references, automations, and permissions Familiar with reports and can troubleshoot independently	Evaluate organizational Smartsheet usage and trends. Analyze the impact of governance and platform settings on solution functionality. Apply best practices to building and automating complex enterprise solutions. Optimize existing solutions for evolving requirements with minimal disruption. Implement design standards and documentation for long-term solution health. Provide prescriptive recommendations Conduct discovery to uncover underlying business needs Document clear, actionable requirements Design scalable, automated Control Center solutions Create professional documentation artifacts Evaluate your organization's Smartsheet ecosystem	SMAR-SCALE-EN	6.5	4741VWGK56

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TITLE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PDU HOURS	PMI CLAIM CODE
Rethink Your Work: Designing Work for AI	Intermediate	Intermediate level When you can use AI to execute your work, everything about workflow design changes. This session is for leaders and operators who are ready to stop optimizing processes designed for manual input and start redesigning them for intelligent execution. Leave understanding not just what your work could become, but how to think about process redesign in an AI-first context. Prerequisites: Proficient in Smartsheet core capabilities	Break their role into Execution, Decision, and Accountability — and know which parts AI should touch. Judge task–AI fit using "Can I vs. Should I." Use each core Smartsheet AI feature hands-on and pick the right one for a given task. Write complete, specific prompts that produce the intended result without clarification. Verify AI output before trusting it — the dangerous failure mode is plausible-and-wrong. Redesign a real workflow for AI, from prep through rollout, choosing retrofit vs. design-new. Tell an honest value story — time saved, reinvested in deeper impact. Name how their own role shifts, with a concrete 30-day first step.	SMAR-RETHINK-EN	6.5	4741Q9EM5Q
Run Smarter Projects: Smartsheet PM Powered by AI	Intermediate	Introductory to Intermediate level Learn to build a project management solution; the way work actually happens in 2026. Use Smart Assist to accelerate setup, surface risk, and keep teams aligned without manual overhead. Prerequisites: None	Use Smart Assist to build sheets, workspaces, reports, and dashboards from prompts. Set up project schedules with durations, dependencies, and baselines. Use Smart Columns to summarize, analyze sentiment, and translate data automatically. Create automations and formulas that track project health and risk. Build reports and dashboards that give stakeholders real-time visibility. Manage multiple projects with portfolios and templates.	SMAR-PM-EN	6.5	4741NQWQNM

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From Blank Canvas to Advanced Dashboard	SMAR1	Intermediate	A good dashboard is easier to build than most people think, and the newest features make it faster than ever. This practical, build-focused session starts from a blank canvas and covers best practices that work at any level. Then we put the latest tools to work, drafting a dashboard in seconds with AI, using the new chart widget for clarity, and adding global filters so one view serves every audience. Whether you're building your first dashboard or you're a pro who hasn't caught up on the latest features, you'll leave with an approach you can use right away.	1. Apply dashboard-building best practices that work at any skill level, starting from a blank canvas. 2. Use AI and the newest dashboard capabilities to get from nothing to a working dashboard faster. 3. Extend a basic dashboard with advanced techniques so one view can serve multiple audiences.	SMAR-CANVAS-EN	4741JQJUGM	1
Smartsheet Product Roadmap: A look ahead	SMAR10	All Levels	Hear our vision for the future of the Smartsheet product. See a preview of upcoming capabilities and early-stage concepts we're still shaping, and learn how to get early access to our latest innovations.	Come to this session if you're wondering: - Where Smartsheet is headed next — and what the future of the product looks like - What new capabilities are coming, and which early ideas we're still shaping - How you can get early access and try what's next before it's widely available	SMAR-ROADMAP-EN	4741JT4RR4	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
You've Mastered the Nested IF - Now What?	SMAR11	Advanced	Before AI, becoming an advanced formula user meant memorizing functions and mastering syntax. Now that AI writes complex formulas from plain-language prompts, advanced users stand apart by knowing how to describe their goals, which functions to request intentionally, and how to fix what AI can't see. We'll cover prompting AI for formulas, explore functions worth requesting by name (MOD, VALUE, COLLECT, HAS, INDEX, MATCH), and troubleshoot beyond syntax issues. You'll leave able to build a final formula faster with fewer errors, and create efficient operations through smarter automation.	- Explain the best practices for prompting AI tools to create formulas - List at least five useful functions to request by name when crafting medium to high complexity formulas - Identify issues within sheet data that could impact formula output, including blanks, data type mismatches, and upstream errors	SMAR-NOW WHAT-EN	4741M FFX44	1
From Hype to Real Workflows: AI as a PMO Teammate	SMAR12	Intermediate	Everyone's talking about AI. Fewer people are showing what it looks like when it's doing real work. This session follows a PMO lead through a single workday, moving from scattered morning inputs to a clear plan of action, with AI as a genuine working teammate. You'll see a live portfolio briefing, a resource analysis that surfaces capacity risks before they become problems, and an intake agent that turns a conversation into a structured project request. No AI background required.	1. Identify at least three ways AI can reduce manual effort in a typical PMO workday without requiring technical expertise. 2. Design a PMO data structure that sets up your projects and portfolio for AI-readiness. 3. Recognize the difference between AI as a point feature and AI as an integrated workflow participant, and what that shift looks like in practice. 4. Apply a day in the life" framework to evaluate where AI could replace low-value manual work in their own PMO or project environment.."	SMAR-TEAM MATE-EN	47414 RKEPF	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Connect Your Work to Microsoft Copilot and More: A Deep Dive into MCP Connectors	SMAR13	Intermediate	Your teams already live in their AI tools — so bring Smartsheet to them. This hands-on deep dive covers the Smartsheet MCP connector for Microsoft Copilot. Ask about overdue tasks, risks, or workloads and get live answers straight from Smartsheet data. Update projects, reassign work, or generate reports, all without leaving Copilot. You'll see live demos of how it works and how to set it up for your team. We'll also talk through how to connect to Claude, ChatGPT, and Gemini — connecting your live work data to the AI tool of your choice.	- Learner will be able to explain what the Smartsheet MCP Server is and how it connects live Smartsheet data to AI tools while preserving existing permissions and governance - Learner will be able to demonstrate how to query, update, and generate reports from Smartsheet data inside Microsoft Copilot without switching tools - Learner will be able to describe the steps to deploy the connector for their team — in Copilot Studio and across other AI tools like Claude, ChatGPT, and Gemini	SMAR-COPILOT-EN	47415O4CLH	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Stop Chasing Updates: Let AI Do the Busywork on Your Construction Projects	SMAR14	Intermediate	For builders, two questions decide the job: are we on schedule, and are we on budget? Keeping both current usually means hours of manual updates, retyping a GC's schedule, chasing change documents, reconciling budgets. Two former construction professionals show how Smart Assist can carry that load: turning an outside schedule or a stack of documents into structured tasks and budget lines, flagging what's slipping or over budget before it hurts, and keeping the numbers honest, so your team spends time building, not updating spreadsheets.	1. Know: what a standardized, repeatable project toolbox looks like at scale (one builder's real system spanning estimating through field ops), and where Copilot-based tools are already speeding up manual data entry today — including what's still manual and what isn't yet connected. 2. Do: leave with a concrete model for turning scattered, PM-by-PM tracking into one repeatable structure, and a realistic picture of what building an AI-assisted shortcut for a tedious task actually takes. 3. Understand: how structure and AI acceleration work together rather than one replacing the other: the toolbox gives you the repeatable system, Copilot speeds up getting data into it, and a human still closes the loop	SMAR-CONSTRUCTION-EN	4741519IK3	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Cross-Functional Coordination That Holds: Owning Handoffs You Don't Control	SMAR15	Intermediate	You depend on teams that don't report to you, and when a handoff slips, you absorb the consequence with no real leverage to prevent it. This session shows how to build cross-functional coordination that holds: a single record everyone works from, handoffs with clear ownership and visible status, and intake and routing that move work between functions without re-keying or chasing. Bring a cross-functional process that breaks at the handoff today and leave with an architecture for making ownership clear across teams you don't control.	1. Create clear ownership and visible status for handoffs across teams you don't control. 2. Streamline how work moves between functions with intake, routing, and automation. 3. Build stakeholder buy-in for a coordination process and scale what works across the organization.	SMAR-HANDOFS-EN	474142ZQXB	1
Lilly Kinsale: Layering AI onto a Smartsheet Foundation	SMAR16	Intermediate	Your Smartsheet data can do more than you think. At Lilly Kinsale, a team manages a production-critical, multi-team process in Smartsheet. Dan Humphries of Lilly Kinsale and Harry Protheroe of Smartsheet walk through the work, the foundation the team started with, two days on site where Lilly Kinsale and Smartsheet teams built together, and the impact so far. The result: consistent, repeatable AI-generated views of the process, built on the data already in Smartsheet.	1. Know: why consistent data structure in Smartsheet helps an AI-generated view be reproduced reliably each time a process runs. 2. Understand: how multiple AI-generated, interactive views can serve different audiences at different levels of detail, consolidating updates currently spread across several meetings and reports. 3. Do: assess whether their own Smartsheet data is consistent enough to support a repeatable AI-generated view, and identify one process where it would apply.	SMAR-ELILILLY-EN	47413UYE3I	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From One to Many: Solving Scale with the Smartsheet API	SMAR17	Advanced	Scale breaks things. Here's how the Smartsheet API fixes that. Every Builder and Architect hits the same wall: what works for one sheet or project breaks down at ten, fifty, or five hundred. This session shows how the Smartsheet API solves the "one-to-many" problem through three use cases: standardized project plans across dozens of engagements, replicating a proven structure at scale, and webhook-triggered automations reacting to changes in real time. This is a pattern library: attendees see the API building blocks (templates, bulk operations, webhooks) that solve all three.	1. Identify where a Smartsheet solution built for one use case needs to scale to many - and recognize which API pattern (templates, bulk operations, or webhooks) fits the bottleneck. 2. Programmatically replicate a proven sheet structure across dozens of new engagements without manual rebuilding. 3. Use webhook-triggered automations to react to changes in real time instead of manual checks or polling.	SMAR-API-EN	4741U9QOJZ	1
AI Everywhere: From Personal Wins to Organization-Wide Impact	SMAR18	Introductory	Most organizations have AI running somewhere. Leaders have it running everywhere — across individuals, teams, and the whole org. We'll start with a quick grounding in what we mean by AI and how to get the best value from it (no AI background required), then move straight into examples you can use immediately, from Smart Assist and Smart Columns to the AI Dashboard Builder, MCP connectors, and more. You'll leave knowing which capability to reach for at the individual, team, and org level — and how the value compounds as adoption grows.	- Learner will be able to explain the core concepts of generative AI (LLMs, prompts, context, agents, MCP) and write effective prompts using a structured approach - Learner will be able to identify which Smartsheet AI capability to apply at the individual, team, and organizational level, with examples of use cases for each - Learner will be able to explain why AI value compounds when it runs on live, shared work — and assess where their organization sits on the AI maturity model	SMAR-IMPACT-EN	47414TUAE7	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Dashboards at Scale: Three Patterns for Audience-Ready Views	SMAR19	Advanced	Dashboards shouldn't make you work for answers — they should meet you where you are. In this session, we'll explore three powerful approaches to building dynamic, audience-ready dashboards in Smartsheet: using form-driven data surfacing to zero in on a specific project, leveraging native filtered dashboards to adjust charts and views on the fly, and building multi-field cascading forms that let users drill from country to region to project with precision. Walk away with real patterns you can apply immediately.	-Apply form-driven data surfacing techniques to build dashboards that dynamically return project-specific data without duplicating sheets or reports. -Leverage native filtered dashboards to create self-service views where charts and data adjust in real time based on stakeholder-selected criteria. -Design multi-field cascading forms that filter dependent dropdowns by region and project manager, giving users a structured, step-by-step path to precisely the data they need.	SMAR-PATTERNS-EN	4741CB9LRJ	1
Build It in an Afternoon: Real Skills to Stand Up a Solution	SMAR2	Intermediate	Do you think standing up a Smartsheet solution takes weeks and skills you don't have? It doesn't have to! This session takes you inside a fully built, working solution and pulls back the curtain on exactly how it comes together. You will learn the specific, repeatable skills, concepts, and best practices that make standing up solutions fast, easy to maintain, and simple to hand off to the next team. Whether you are refining an existing solution or leveling up how you build the next one, this session is designed to leave you with real techniques you can put to work immediately.	1. Apply repeatable skills and best practices to stand up a Smartsheet solution quickly. 2. Build solutions that are easy to maintain and simple to hand off to the next team.	SMAR-REALSKILL-EN	4741I94F4Y	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
When Simple Updates Aren't Simple: From Template Drift to a Standardize, Future-Ready Portfolio	SMAR20	Advanced	Your Control Center portfolio has grown, your templates have evolved, and your provisioned projects haven't kept up. Now even simple updates demand extra time and effort. Sound familiar? Through the story of a real single-tier, 2,000-project portfolio, you'll see how Enhanced Global Updates (EGU) pushes new sheet templates, cross-sheet references, and more across every project at once — no Bridge or API skills needed. You'll leave knowing whether your portfolio is EGU-ready, how to approach closing years of template drift, and options to prevent the problem from recurring.	1. Understand the difference between Legacy Global Updates and Enhanced Global Updates, plus when to utilize one or the other. 2. Ramifications of Template Creep, how to identify it, and how to mitigate the effects once identified. 3. Best practices to simplify your blueprint and prevent common pitfalls.	SMAR-PORTFOLIO-EN	47410TQ0S3	1
Map Before You Automate: Process Excellence for the AI Era	SMAR21	Intermediate	Automating a bad process only creates faster chaos. To scale AI and avoid generic outputs, organizations must first master process mapping. This session highlights how human operational design meets the Smartsheet Intelligent Work platform. Discover how process visualization clarifies roles, exposes inefficiencies, and builds the foundation for your Smartsheet deployment. Learn to pair human judgment with Smartsheet execution to keep your workflows smart, scalable, and slop-free.	1) Understand how unmapped workflows scale operational chaos and why process maps serve as the essential system architecture for enterprise AI 2) Master visual process mapping symbols as diagnostic tools and leverage AI itself to reverse-engineer and audit legacy, complex processes. 3) Design future-state workflows using the Expert in the Middle" principle, standardizing data inputs and establishing human-in-the-loop validation checkpoints before automated AI actions"	SMAR-MAP-EN	4741D6XZ3A	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Automations, Integrations, and Agents: Building Workflows That Think	SMAR22	Intermediate	Automation is evolving from rigid, rule-based flows into intelligent, agentic workflows that connect your whole stack — with no technical expertise needed. You'll learn how AI automations let you build workflows in plain language with AI actions at any step, how conversational integrations turn the tools you already use into a unified workflow engine, and how AI agents are evolving alongside both — from on-demand skills, to scheduled work, to operating continuously. Leave ready to design workflows that scale your team's capacity.	-Learner will be able to explain how agentic workflows differ from rule-based automations and identify processes ready to be redesigned -Learner will be able to describe how to build a workflow by describing it — embedding AI actions and connecting third-party systems as steps with AI-powered integrations -Learner will be able to explain the evolution of AI agents in Smartsheet, from on-demand skills to scheduled work to continuous agents, and the approval and control model that governs them	SMAR-THINK-EN	4741EY2KG3	1
What Your PMO Needs to Succeed: A Maturity Framework	SMAR23	Intermediate	Understanding your PMO's maturity changes how you invest. It shows you what to prioritize now and what to build toward later. This session is your roadmap. You'll assess your current level, understand your stage-specific constraints and opportunities, and learn what capabilities drive real progress. The goal: clarity on your journey from here to where you want to be, not some idealized state, but a realistic roadmap based on your actual starting point.	1. Assess your current maturity and understand your constraints 2. Learn what solves your pain points now and what requires maturity you're building toward 3. Understand how to scale your PMO to manage growing complexity	SMAR-FRAMEWORK-EN	4741ZF6HQ5	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From Prompt to Project: Creation of a Project Management Solution anyone can use	SMAR24	Intermediate	Ever wish building a project plan were as easy as asking a question? In this session, we go from a simple prompt to a working project in Smartsheet. We will show how AI turns plain words into sheets, timelines, owners, and dashboards. You will see each step live. The result is a solution anyone can use, even people who have never opened Smartsheet. You will leave with a repeatable approach to build your own.	- Learner will be able to walk through the steps of creating a solution with your LLM - Learner will be comfortable questioning and correcting their LLM in solution building	SMAR-HEALTHVIEW-EN	4741GCWPPE	1
Taking Automation workflows to the next level	SMAR25	Advanced	Know the basics of automation, but want to dive deeper? This session covers advanced automated workflows to save time, drive collaboration, and enforce consistent processes. We'll dive into different trigger setups, how to use condition paths, and how to combine actions and workflows to create simple yet powerful automated processes.	-Learner will be able to explain workflow logic -Learner will be able to use multiple actions/workflows together -Learner will be able to describe the best practices and troubleshooting steps of Automations	EN-AUTOMATION-EN	4741WCT0GL	1

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Dashboards That Persuade Through Design	SMAR26	Intermediate	You have the data. The real test is whether it moves anyone to act. This session is for experienced Smartsheet users ready to make their dashboards decisive, not just informative. We'll get into the design decisions that drive decisions: what to put first, what to cut, how layout and color guide the eye, and how to tell a story with data that lands whether you're in front of the C-suite or a frontline team. Leave able to build a dashboard that doesn't just get looked at, it gets acted on.	1. Identify a dashboard's audience and purpose, and let those decisions guide what you build. 2. Use AI to accelerate the foundation of a dashboard so your effort goes toward the decisions that matter. 3. Apply practical design principles that make dashboards clearer, more engaging, and more likely to drive action.	SMAR-DESIGN-EN	47413GETKA	1
Omnicom: Integrating AI as your partner in project management work	SMAR27	Advanced	Modern enterprise project management faces a critical scaling trap: as work complexity and market reach grow, manual processes for data capture, RAID tracking, and status reporting quickly exceed the capacity of even the most skilled teams. This session explores how Omnicom bridges this gap by integrating frontier AI models with Smartsheet via the Model Context Protocol (MCP). Attendees will see a practical way to incorporate Generative AI into their most complex workstreams to streamline the flow of information in and out while maintaining a strong 'human in the loop' decision making cycle.	- Integrate AI as a collaborator: Transition from manual project management to using AI to handle routine tasks, data processing, and status reporting, acting as an architect and collaborator rather than pure tooling. - Bridge communication gaps: Connect disparate data sources—such as emails, transcripts, and documents—into a unified, structured source of truth" within Smartsheet for real-time visibility, along with other specialised tools to deliver a full understanding of a project - Adopt a "Human-on-the-hook" mindset: Effectively manage AI tools by defining the "why" and "how" of workflows, ensuring AI supports decision-making while humans retain final oversight and approval."	SMAR-OMNICOM-EN	47414UW46J	1

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Why AI Time Savings Vanish - and Four Conditions That Fix It	SMAR28	Intermediate	Most organizations capture individual AI time savings that never compound at the team level. Drawing from experience building an AI practice inside Smartsheet Professional Services, this session identifies four structural conditions — information availability, decision architecture, measurement, and authority — required for AI gains to scale. See how Smartsheet, through MCP integration, became the governed source of truth for priorities, decisions, and work — aggregating data from Slack, Google Workspace, and Zoom, turning individual productivity gains into team velocity.	Individual AI time savings do not aggregate into organizational velocity unless four structural conditions hold, and this failure can be invisible for two or three quarters.	SMAR-AITIME-EN	474141HB40	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Security, Value, Adoption: Three Conversations to Get AI Right	SMAR29	Intermediate	Every organization faces the same tension: business teams want to move fast on AI, while IT needs security, governance, and proof of ROI first, often resulting in stalemate or shadow AI. Using Smartsheet MCP as the foundation, we cover the three conversations that matter most: security (how MCP preserves existing permissions), value (productivity gains from AI reading, writing, and reasoning across your data), and adoption (ready-made prompts that make AI an everyday habit). Attendees leave with a repeatable framework and conversation kit of prompts, proof points, and architecture references.	The four conditions from a single reinforcing loop, and the condition you choose to start with matters more than the number of conditions you attempt to change.	SMAR-THREE CONVO-EN	4741FEB434	1

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Get Cooking with the MCP Cookbook	SMAR3	Intermediate	With hundreds prompts and counting, there are so many recipes in our AI MCP Cookbook for you to try out. But, how do you find the ones that suit you and your team's specific palates? Come join our cooking class where we'll guide you through the tools and techniques you can use for finding, planning, measuring, and combining the ingredients relevant to the work you do to master and expand on recipes created by the pros. Once you have your dish ready to serve, we'll hear how to pair it with the perfect cocktail from a master of tipple innovation at Diageo!	Information is the only condition you can purchase, whereas decision architecture, measurement, and authority are leadership choices that increase in difficulty.	SMAR-COOK BOOK-EN	4741CJJB3V	1

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Driving Impact Through People in the Age of AI	SMAR30	Intermediate	The project profession is undergoing a fundamental shift. As the gap between strategy and execution widens, the PMO must evolve from a tracking function into a strategic architect of resilience. Ric Galassi explores the "Execution Gap" — where work often gets lost across silos and stakeholders. Discover the journey Flight Centre Travel Group navigated to unify disconnected teams, manage global complexity, and ensure high-level strategy translates into measurable results.	Identify and evaluate the three converging forces — workforce demographics, AI-driven task automation, and the rising premium on human judgement — reshaping the PMO's role over the next decade, including which capabilities are becoming commoditized versus which remain durable human differentiators. (Business Acumen) Apply practical approaches for capturing and transferring senior practitioner judgement before it exits the workforce, reducing organisational knowledge loss during generational turnover. (Ways of Working) Develop a personal or team action plan for building the human-judgement capabilities — leadership, stakeholder navigation, ambiguity management — that AI cannot replicate, applicable within their own PMO context. (Power Skills)	SMAR-IMPACTPPL-EN	4741B8 HEJU	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Moving Beyond Sheet Sprawl: Creating Structured Governance	SMAR31	Intermediate	Disconnected sheets. No visibility, no consistency, no clear owner. This session shows how to move from sprawl to standardized operations — using AI to remove friction and Portfolios to maintain visibility at scale. You'll learn how to: - Diagnose your landscape and identify the user patterns inside it - Turn those patterns into standardized operations using AI and Portfolios - Drive adoption through standardized prompts and repeatable structure Walk away with a clear path from scattered sheets to governed, scalable operations.	1 - Identify hidden manual processes in your Smartsheet environment by reading builder-versus-viewer patterns in a Sheet Access Report. 2 - Connect an existing manual process to a Portfolio, using AI to accelerate the build. 3 - Apply a reusable prompt-cookbook approach to hand a proven solution to the next team, without relying on a top-down mandate.	SMAR-GOVERNANCE-EN	4741AETUTJ	1
Manage your Smartsheet plan with Admin Center & AI to unlock efficiency	SMAR32	Intermediate	In this session System Admins will learn how to use AI to simplify managing users, seats, and get usage insights faster with MCP server and Admin agent. We will also cover exciting improvements in Smartsheet governance and management that make System Admins more productive while staying in control.	1. System Admins will learn the fundamentals of administration, reporting and controls in Smartsheet Admin Center 2. System Admins will learn how to supercharge administration with AI 3. System Admins will learn advanced administration strategies and features	SMAR-EFFICIENCY-EN	4741PEPT3H	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Responsible AI: Management, Governance, and Security	SMAR33	Intermediate	As agentic AI proliferates, the questions of security, governance, and control come into sharper focus. Join us as we share our perspective, our product, and our plans: how we think about building AI responsibly, the controls available to govern AI today, and the capabilities on our roadmap. You'll walk away with a practical sense for how Smartsheet intends to safeguard users, data, and trust in the AI era.	- Learners will understand why management, governance, and security are priorities when implementing AI solutions and AI agents - The audience will learn how core technology infrastructure partners support their organization's AI security and govenrnace - Learners will discover what Smartsheet is building to give admins responsible control over AI	SMAR-RESPONSIBLE-EN	47412HCZYZ	1
Security and governance essentials: your controls for safe collaboration	SMAR34	Intermediate	Collaboration is only valuable when the right people see the right things. As AI makes it easier to surface and act on your data, strong governance is the foundation that lets you move fast safely. Join us for a prioritized walkthrough of the controls that keep your data secure and compliant: the essentials worth revisiting, and the new capabilities released this past year. Walk away knowing exactly what to review, what to turn on, and how to keep your Smartsheet environment secure as you scale.	- Learners will gain an appreciation for the top SaaS considerations regarding enterprise security and governance - Learners will understand the security and governance capabilities Smartsheet recommends implementing to protect company data while supporting end-user innovation at scale. - Learners will be equipped to share these considerations and recommendations with relevant stakeholders, if they are not in a role/position to access Smartsheet security or governance configurations.	SMAR-SAFECOLLAB-EN	474171M2W9	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
3 Users to 1,114: How Zalaris Standardized Global SAP Delivery Across 11 Countries	SMAR35	Intermediate	In three years, Zalaris scaled from 3 Smartsheet users to 1,114 across 11 countries, standardizing operations for a SAP consulting business serving clients with 1.8 million employees. EVP Mike Ellis breaks down the blueprint-driven model that enabled real-time delivery at that scale — and how AI now augments expert consultants to sustain it.	By the end of this session, participants will be able to: 1. Recognise the operational cost of regional silos and manual handoffs in their own delivery model, and what changes when data flows without waiting for a human. 2. Evaluate where standardisation would improve delivery quality and speed across their portfolio, rather than treating each project as bespoke. 3. Assess where AI can augment their team's capacity - automating the reporting and analysis burden — without framing it as workforce reduction. 4. Judge/Learn how to structure a realistic, staged transformation roadmap that balances ambitious growth with early, compounding user adoption.	SMAR-ZALARIS-EN	4741G0001X	1
Orchestrating Tomorrowland: Scaling Planning and Efficiency at the World's Largest Music Festival	SMAR36	Intermediate	Join Maurits Vermeer, Company Planning Manager at Tomorrowland, for an inside look at how it manages the complex, large-scale coordination of one of the world's most renowned music festivals. Learn how Tomorrowland leverages Smartsheet to align global teams, optimize critical resources, and manage risk — ensuring seamless execution from planning to festival day.	Learn how Tomorrowland leverages Smartsheet to align global teams, optimize critical resources, and manage risk, ensuring seamless execution from planning to festival day.	SMAR-MUSIC-EN	4741ONE83P	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Advanced Portfolios: Execution Governance that Scales with You	SMAR37	Intermediate	As work scales, keeping every project, process, or site visible and governed gets harder to do by hand. In this session, we'll show how Advanced Portfolios solves that: standardized templates that provision every new instance the same way, a real-time view of budget, risk, and more, across everything running, and a single action to push changes across all live work when the standard changes. You'll see change management in action, reporting that stays current without manual rebuilding, and governance that scales automatically. Leave with a framework you can adapt for your own organization.	1. Explain how Advanced Portfolios use standardized templates to provision every new project, process, or site the same way. 2. Use real-time portfolio views and a single push of changes to govern budget, risk, and live work at scale.	SMAR-ADVPORTFOLIO-EN	47416ZLLOB	1

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Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
DPR Construction: Optimizing Large-Scale Construction Operations with Smartsheet AI	SMAR38	Intermediate	This session features Matthew Feagin, Regional Operations Leader at DPR Construction, on how Smartsheet became the backbone for field operations across large-scale construction projects. Matthew will share how solutions built out of necessity on complex projects were templated and reused across the company, and the practical impact of AI tools like formula generation and the MCP Server, which let field workers build and get answers in natural language. Attendees will learn how to identify high-value processes to improve, design repeatable solutions, and speed problem-solving with AI.	Learner will be able to identify broken or missing processes in their own operations that are the highest-value starting points for a work management solution. Learner will be able to explain how a solution built for one large project can be templated and reused across many smaller projects. Learner will be able to describe how AI tools like formula generation and the MCP Server enable frontline workers to build solutions and get answers using natural language.	SMAR-DPR-EN	4741XEKPKU	1
AI start with Why	SMAR39	All Levels	You wouldn't hire someone without knowing why the role exists. So why are we doing that with AI? Join Drew and Milo as we walk through a simple framework and get practical about where AI does (and absolutely doesn't) belong in your workflows. This isn't buzzword bingo - this is about picking the right tool for the job at hand.	1. Apply a simple framework to decide why and where AI belongs in your workflows. 2. Identify where AI does not belong, and pick the right tool for the job at hand.	SMAR-WHY=EN	4741SQBJGZ	1

smartsheet ENGAGE 2026

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From API Confidence to AI Readiness	SMAR4	Advanced	Many IT teams trust the Smartsheet API but are wary of "AI." Here's the secret: MCP is the API. Every MCP tool call runs through the same permissions and infrastructure your IT team already approved. This session goes deep on what the API actually does today, like standardized project structures, bulk operations, and webhook-triggered automations, and shows how that same foundation, plus growing audit visibility, powers MCP tomorrow. Attendees leave understanding that adopting the API now means AI readiness later.	1. Explain why MCP is the API, and how every MCP tool call runs through the permissions and infrastructure your IT team already approved. 2. Apply API patterns that work today, like standardized project structures, bulk operations, and webhook-triggered automations, to build a foundation for AI readiness.	SMAR-READINESS-EN	4741KTJ1RF	1
New Views: Unlocking Scale, Innovation, and The Future of Work	SMAR40	Introductory	Table replaces grid. Board replaces card. A reimagined Gantt is here. Table-based reports are coming. This isn't cosmetic — the original views weren't built for what's next. This session tells the full story: why a rebuild was necessary, what the new views do that the originals never will, and what's on the roadmap. Then we get practical: transition plans and timelines, how to influence what comes next through feedback and early access, and the change management resources admins and SMEs need to bring every team along.	- Understand the strategic transition from legacy grid to modern, scalable new views. - Utilize new visual work management tools: Board, Timeline, Gantt, and Table views. - Implement AI-powered features, custom views, and large sheet support to enhance productivity.	SMAR-NEWVIEWS-EN	4741HQM0J3	1

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Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
How Grainger Built a Connected PMO on Smartsheet	SMAR41	Advanced	Learn how Grainger built a connected PMO on Smartsheet - moving from fragmented spreadsheets to a governed system. Marisela Soria will walk through the technical backbone, the business value it's delivered, and what's next!	How the Grainger PMO progressed from fragmented processes to optimized maturity. How intake, governance, project delivery, data and reporting connect. The standards, practices and lessons attendees can apply to their own organization.	SMAR-GRAINGER-EN	4741KGDAT5	1
Pushing Beyond the Limits: How BDO Reengineers Contract, Customer & Project Setup	SMAR42	Advanced	What happens when a process handling 38,000+ transactions a year outgrows traditional workflows? Join BDO Advisory Operations Managing Director, Warren Beinart to see how BDO reimagined its Tax and Assurance setup process. By combining Dynamic View, Data Shuttle, form logic, Document Generation, Bridge, and Smart Assist, BDO built a centralized intake and routing platform that cut setup time from days to hours and replaced 170 dashboards with one AI-powered solution. Leave with practical ideas for scaling operations, simplifying user experiences, and solving enterprise-level challenges.	See how Warren and his team, pushing the boundaries of what is possible in Smartsheet to transform a fragmented experience supported by 170 dashboards into a streamlined, single dashboard, AI-powered solution. You'll leave with practical ideas for scaling operations, simplifying user experiences, and leveraging the full power of the Smartsheet platform to solve enterprise-level challenges.	SMAR-BDO-EN	4741XLA6DI	1

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Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Managing the AI You Already Have	SMAR43	Advanced	Your teams are already using AI. The question is whether anyone can see what AI initiatives running, who is building then, which ones are worth scaling, what it's costing, and what's the ROI/savings associated with them? For the people responsible for making AI work in the real world, adoption created a new job nobody was staffed for: managing it. This session names the operational challenges of AI adoption honestly, then shows how Smartsheet solution gives teams a way to bring order to it without building governance from scratch.	-Recognize the operational blind spots that emerge after AI adoption: initiatives running without visibility, unclear ownership, and costs spread across teams that no one is consolidating. -Evaluate which AI initiatives are worth scaling, using criteria for ROI, cost, and business impact rather than enthusiasm. -Establish a single source of truth for what AI is running across the organization, who owns it, and what it's returning. -Apply a packaged approach to AI oversight that teams can stand up without building governance infrastructure from scratch.	SMAR-MANAGINGAI-EN	4741PYLDH1	1
Paylocity: How a Champion Drove an Enterprise Platform Migration	SMAR44	Intermediate	Becoming a data-driven enterprise takes more than a new platform. It takes rethinking how work happens at scale. When Derick Gerloff joined Paylocity, he saw a chance to turn scattered processes into a connected, data-driven operating model. Learn how Paylocity moved off two legacy work management tools, solved five major operational challenges, and used Advanced Work Management, Bridge, and AI to automate workflows, cut admin effort, speed up project startup, and build a consistent, scalable model for enterprise execution.	1. Learn the principles for transitioning from scattered, tool-dependent processes to a connected, measurable system that scales across enterprise teams. 2. Identify solutions for common work management challenges like fragmentation, administrative overhead, and process consistency. 3. Plan a strategic platform consolidation by evaluating legacy tools, defining success metrics, and implementing a unified work management system that drives measurable efficiency gains.	SMAR-PAYLOCITY-EN	4741YAZVG7	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
How Smartsheet manages ENGAGE	SMAR46	Advanced	Ever wondered how Smartsheet uses Smartsheet to plan ENGAGE? Tracking attendee numbers and demographics across 64 sessions is complex and slow. See how our team runs it all with Board View, Data Shuttle, and the MCP Server, while keeping senior leaders updated on conference progress. What used to eat hours now takes minutes each week. Join us to see how the process works today, and how AI is reshaping it.	-Learner will be able to explain how Data Shuttle can streamline data entry - Learner will be able to use Board view to organize events and activities - Learner will gain ideas on time saving ways to use the Smartsheet MCP server using schedules	SMAR-ENGAGE-EN	47413CO9ZK	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From Intake to Insight: Building a Delivery Transformation Office	SMAR47	Intermediate	Most organisations manage projects in silos — intake in one place, delivery tracking in another, and reporting bolted on afterwards. In this live demo, we'll walk through a Delivery Transformation Office built in Smartsheet for a large entertainment operator, showing how one connected workspace takes a request from intake through delivery into executive-level portfolio reporting — no duplicate data entry required. Attendees will see how intake, a reusable project toolkit, and rollup dashboards work together, and leave with a blueprint adaptable to their own environment.	By the end of this session, attendees will be able to: 1.Structure a multi-tier Smartsheet workspace to support intake, delivery, and portfolio reporting in one connected solution. 2.Design a standardised intake process that captures, prioritises, and triages incoming project requests. 3.Build a reusable project toolkit (RAID log, budget tracker, dependency tracker, stage gate checklist) that supports delivery teams without creating reporting overhead. 4.Roll up project-level data into portfolio, programme, and investment dashboards for leadership visibility.	SMAR-INSIGHT-EN	4741WYB4OU	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From Process to Platform to AI: Nestlé Purina PetCare's Digital PMO Journey	SMAR48	Intermediate	Nestlé Purina PetCare North America's Enterprise Digital Portfolio Management team, reporting to the Chief Digital Officer, built the process before it chose the technology: a standardized framework for intake, business case development, prioritization, approval, and value tracking. In partnership with Smartsheet, that framework became an enterprise platform giving leadership a transparent, collaborative view of the digital portfolio — and visibility into performance, adoption, and realized benefits. Discover the journey from process to platform, and the emerging role of AI.	1. Apply a process-first sequencing model - define intake, evaluation, business case and approval before selecting a platform - and understand why reversing that order is where most portfolio implementations fail. 2. Consolidate a fragmented portfolio estate into a single governed pipeline without displacing an existing enterprise system of record. 3. Build internal capability / Centre of Excellence so that business teams own and evolve the solution themselves post-deployment, rather than queueing behind a vendor or central build team for every change. 4. Identify a realistic first AI use case in your own portfolio process, and understand the organisational groundwork it depends on.	SMAR-NESTLE-EN	4741Y6XBI0	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Centralized Intake to Real-Time Visibility: Villanova's UTS PMO on Smartsheet	SMAR49	Intermediate	Villanova University's UTS PMO centralized project and work management on Smartsheet, standardizing intake, automating complex workflows, and gaining real-time portfolio visibility. Connected dashboards and reporting now span the full lifecycle — from request and prioritization through governance and delivery — [with X outcome, e.g., a specific time or capacity metric].	1-Describe how Villanova University's UTS PMO uses Smartsheet to deliver a centralized, enterprise-wide approach to project and work management. 2-Identify the components of a standardized project intake process, including how automated workflows support prioritization and governance. 3-Explain how connected toolkits, dashboards, and reporting structures provide real-time visibility into project status and portfolio health. 4-Recognize the operational benefits of this approach — improved collaboration, transparency, and decision-making — as a model for cross-functional work management at scale.	SMAR-VILLANOVA-EN	474164EMBU	1
Intake to Archive: The Anatomy of a Complete Solution	SMAR5	Intermediate	In this session, we will guide you through each step of a common project intake process, demonstrating how to create a complete workflow in Smartsheet — from diagramming your solution and creating forms to automating steps and visualizing data with reports and dashboards.	-Learner will be able to explain the types of triggers and how they fit into a solution - Learner will be able to give examples of the different actions and where they would fit in a solution - Learner will be able to explain and diagram a complete workflow and how automations move the process	SMAR-COMPLETE SOLUTION-EN	4741J1HMX4	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Scaling Smartsheet Across a Health System: The Memorial Health Story	SMAR50	Intermediate	Building a robust Smartsheet deployment at Memorial Health in Illinois required deliberate governance, architecture, and automation. Sam Mueller deployed Smartsheet across the business - PMO, Marketing, Finance, HR, Supply Chain - building dozens of Control Center blueprints, Dynamic Views, and Data Shuttle configurations. Smartsheet powers the DAISY and Sunflower Award program, where patient nominations funnel through committees and recognition scales across all sites. Discover the key lessons behind their enterprise success and what they are working on next.	Understand the best practices that enabled Sam Mueller to scale Smartsheet across multiple departments, including PMO, Marketing, Finance, HR, and Supply Chain Learn how to design self-sustaining Smartsheet solutions using Control Center, Dynamic Views, and Data Shuttle configurations that reduce dependency on external support and empower internal teams to build and maintain solutions Explore how strategic recognition programs, from Daisy and Sunflower Awards, directly impact nurse retention and staff engagement. See how Memorial Health built enterprise workflows in Smartsheet to make recognition scalable and meaningful at every level of your healthcare organization	SMAR-MEMORIAL-EN	4741L8D4D4	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From Silos to Scale: The PMO Blueprint for a Connected Enterprise	SMAR51	Advanced	Most organizations use Smartsheet to manage projects. Siemens used it to redesign how work moves through the enterprise. Join this interactive session to see how a PMO became a transparent hub that connects teams, scales governance, enables self-service, and prepares for AI-driven execution. Through real-world lessons and practical frameworks, you'll learn how to scale without sacrificing visibility, control, or agility. Struggling with governance, adoption, or executive reporting? Leave with a blueprint for turning your PMO into a strategic engine.	Recognise the hidden costs and governance gaps created by fragmented, spreadsheet-driven portfolio management - where PMs lose hours weekly reconciling data across systems instead of focusing on execution - and how this drives inconsistent PMO delivery and customer experience across factories. Design a centralised portfolio governance framework in Smartsheet Control Center that gives PMO leadership real-time, single-source-of-truth visibility across factories and project tiers - from small scale initiatives to multi-year, multi-million programmes - standardising project set-up and surfacing risk before it becomes delay. Demonstrate how standardised, automated workflows scale portfolio governance across 500+ projects a year without heavily resorting to adding headcount - cutting manual reconciliation and invoicing delays, and freeing PMs to focus on higher-value work like scope analysis and faster revenue realisation.	SMAR-SIEMENS-EN	4741UJ73J3	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From Adoption to Infrastructure at Carl Zeiss AG: Building an Enterprise Governance Framework	SMAR52	Advanced	Smartsheet has been adopted. So, what next? True success is when a tool disappears into how your organization actually operates. In this session, we explore how Christoph Hoffmann and the team at Zeiss developed a governance framework that placed Smartsheet at the heart of their business infrastructure. From a Project Management Handbook built around Smartsheet to real-time project dashboards replacing PowerPoint packs (and meetings) Christoph shares practical examples that can serve as a replicable model of success for your organizations.	You will learn how to build a governance framework that ensures Smartsheet is not just a PPM Tool, but business-critical infrastructure. You will see practical examples of how Smartsheet has been woven into the day to day, driving efficiency, improving visibility whilst reducing meetings. You will take away specific approaches based upon the lessons learned, and how you can apply these in your organizations.	SMAR-CARLZEISS-EN	4741EI7G0B	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Beyond the Huddle Board: How Thermo Fisher Transformed Daily Management	SMAR53	Intermediate	Operations leaders face a constant tension between reporting on, running, and improving the business. This session explores how a Drug Contract Development and Manufacturing Site built a Smartsheet-powered Daily Tiered Management (DTM) system that reduced metric-reporting burden, giving leaders time and mental bandwidth to focus on running the business. Learn how DTM laid the foundation for a Smartsheet value stream management system that moved project updates to the frontline, gave leaders at every level a clear view of business health, and surfaced problems at the right level for action.	Attendees will learn: how to drive visual management down to the lowest level. how to drive behavior change with digital tools. how to use Smartsheet to enable frontline visual management.	SMAR-HUDDLE-EN	4741UGOOEP	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Stop Asking AI to Write - Start Asking It to Watch: Governing Agents in the Execution Hub	SMAR54	Advanced	Your dashboard is green. But is it true? When we checked, one in three of our launch dates had moved after we locked them in — silently, with no alert to anyone. So we stopped asking AI to write and started asking it to watch. A practitioner's walkthrough of building agentic automation on Smartsheet with MCP: a three-rung adoption model, the guardrails we wrote before letting an agent touch our data, and live demos of what it catches. You'll walk out able to name your own first use case and the rules it should follow.	1. Stand up a working agent that reads a Smartsheet record, applies a judgment call, and writes the result back. 2. Apply a three-rung adoption model (Ask, Act, Watch) to sequence rollout without over-committing your team or your data. 3. Design the guardrails that determine how much authority an agent gets before it is allowed to write to your system of record.	SMAR-WATCH-EN	47412JYYET	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Your Process Runs on a System. Your Content Should Too.	SMAR55	Intermediate	You've built the discipline. Projects stay on track. Every site runs the same process. But the content behind the tasks is still getting lost. The launch deck is three versions old. The technician's guide is two revisions behind. Not because of carelessness, but because the task was never linked to the right asset. Now it is. Every step points to the latest content. A missing file becomes a task with an owner and a due date. Ask in plain language, and the right asset surfaces in context, every time. Your work runs on a system. Your content can too. We'll show you how.	1. Link each task step to the latest content so teams always work from the right asset. 2. Turn a missing file into an owned, dated task, and find assets in context using plain language.	SMAR-SYSTEM-EN	4741IJZU2G	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Overallocated and Flying Blind: Resource Planning in the Real World	SMAR56	Intermediate	Most resource management efforts fail for one reason: the data stops being true. Your heatmap turns red based on whatever work made it into a project plan that's now stale, while the support queue, the keep-the-lights-on work, and the PTO stay invisible. AI has made the analysis cheap, which makes the data foundation matter more, not less. This session is about right-sizing your practice: matching rigor to the decisions you need to make, and capturing all the demand. We'll cover where AI helps with utilization and what-ifs, and how to keep the data trustworthy after the novelty wears off.	1. Decide how much rigor your organization actually needs, and what data you must maintain to get the answers you want. 2. Build a working practice on capabilities you already own, and recognize the signals that tell you when it's time to add more. 3. Apply AI to the parts that were always too expensive to do well: classifying demand, reading utilization, modeling what-ifs, and catching stale data. Keep people on the decisions.	SMAR-RMREAL-EN	4741UNKD1H	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Enterprise Plan Manager: Governance Without Consolidation	SMAR57	Advanced	Want to manage multiple Smartsheet plans, each with different security and sharing requirements? Enterprise Plan Manager gives you top-level control over how each plan shares and authenticates, without forcing every plan into one account or one configuration. A main plan sets the ceiling: authentication, domain validation, and sharing controls. Managed plans operate within it, with overrides where a plan genuinely needs to differ. Walk away knowing how to structure your EPM family, validate domains, and use overrides to keep governance consistent without sacrificing plan-level autonomy.	1. Understand how Enterprise Plan Manager gives System Admins top-level control over what every plan in the family is allowed to do for authentication and sharing, without forcing plans into one account or one configuration. 2. Walk through the setup sequence: domain validation, EPM family creation, plan discovery, and the invite flow used to bring managed plans into the family. 3. Identify where policy overrides let managed plans customize specific settings without breaking centralized governance. 4. Recognize what changed for anyone still on the earlier version: self-service activation, Pay Once billing, CSV-based billable plan reassignment, and Event Reporting visibility into EPM actions.	SMAR-EPM-EN	4741LJ0PE1	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
One Prompt, Hundreds of Hours Saved: Automating Smartsheet Reporting with AI	SMAR58	Intermediate	Discover how a Business Analyst used AI to transform complex Smartsheet reporting into an automated, scalable solution. Learn how one prompt eliminated hundreds of hours of manual effort, improved leadership visibility, and proved that AI is most powerful when paired with human expertise.	1. After this session, attendees will be able to use a prompt to translate a complex, manual reporting process into an automated, repeatable AI workflow 2. After this session, attendees will be able to explain which reporting workflows in their own Smartsheet environment are strong candidates for AI-powered automation 3. After this session, attendees will able to apply an AI-assisted approach to rapidly build and automate business processes.	SMAR-ONEPROMPT-EN	4741Z4EF26	1
Level up your sheets with helper column formulas	SMAR6	Advanced	Transform your sheets from good to great with indispensable helper column formulas. This session reveals how to implement "set-and-forget" solutions for automating conditional formatting based on hierarchy, designing customized auto-numbers, crafting relative-position column formulas, and enhancing your automation workflows for unparalleled efficiency. These formulas will be your secret sauce for building robust, low-maintenance sheets that improve your Smartsheet experience.	- Define the purpose and use case scenarios for including Helper Columns in a sheet structure - Explain how helper columns can support formula efficiency by extracting repetitive processes - List at least three helper columns that can be leveraged to improve functionality in any sheet - Outline how using a helper column can enhance conditional formatting, filtering, and reporting.	SMAR-HELPER-EN	474157ZYYZ	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
The Gantt View You Know, Rebuilt for Scale	SMAR7	Intermediate	Your projects kept getting bigger. Gantt view caught up. In this demo-driven session, see what's changed: 50,000-line schedules, autosave and live updates, faster predecessor editing, and a redesigned baseline and variance experience—rebuilt for speed and scale. Then look ahead at what this foundation enables: improved critical path calculation, cross-sheet dependency linking, multiple baselines and comparisons, and program-level tracking. Plus Smart Assist AI to execute it all faster. Come ready to take notes. Leave ready to run your largest projects.	- Get familiar with the new Gantt experience, including its layout, tools, controls, scalability, and performance - See demonstrations of new capabilities, including the predictive dependency editor and improved critical path visualization - Learn how to leverage Smart Assist to complement your WBS process and efficiently build out, manage, and monitor complex project plans - Learn about upcoming enhancements including previews of multiple baseline support and cross-sheet linked dependencies - Leave the session armed with specific actions you can start applying right away to your dependency-driven projects	SMAR-GANTT-EN	4741RG273O	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Death to Busywork: Power Up Your Sheets with AI	SMAR8	Intermediate	In the age of AI, why do we still feel like we're drowning in work? Busywork hides everywhere in our sheets: data to classify, formulas to write, documents to transcribe, formatting to fix. Smartsheet integrated AI handles all of it. In this demo-driven session built on real use cases, you'll see Smart Columns process and classify data, AI generate powerful formulas, Smart Assist turn documents into working data with instant structure and formatting, and AI chat clients unlock new ways to interact with your sheets. Leave ready to power up your own solutions today.	– Identify the busywork hiding in their current workarounds — brittle classification formulas, helper columns, document pipelines, and manual report grooming — and quantify its weekly cost – Configure at least one AI capability (Smart Column, AI formula, or Smart Assist) to replace an existing workaround in a sheet-based solution – Enable and govern AI-powered features for their organization, including where controls live and how data is handled – Ask questions of their data using Analyze Data, or by connecting an MCP-enabled AI client (such as Claude) to Smartsheet	SMAR-POWERUP-EN	4741K2W0JH	1

Pre-Conference PMI Credits

TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Turn live data into board-ready reports with AI	SMAR9	Advanced	PMOs and ops teams lose hours every week rebuilding the same status decks, ExCo briefings, and board updates by hand, even with live dashboards already in place. This session shows how AI can pull straight from that live data to generate polished, boardroom-ready reports in exactly the format each audience needs, in minutes. You'll watch a board deck and an executive briefing get built live, on stage, using natural-language prompts. Leave with the prompting principles to apply this to your own reporting challenges.	The learner will understand how Smartsheet's MCP server connects live data to an LLM — and why that changes what's possible for recurring reporting The learner will be able to apply a structured prompting approach to generate a consistent, formatted output from your own Smartsheet data The learner will be able to identify at least one recurring report in your organisation and leave with the prompts to start replacing it	SMAR-REPORTS-EN	4741MEFJ30	1
New Views: Unlocking Scale, Innovation, and The Future of Work (Repeat Session)	SMAR40	Introductory	Table replaces grid. Board replaces card. A reimagined Gantt is here. Table-based reports are coming. This isn't cosmetic — the original views weren't built for what's next. This session tells the full story: why a rebuild was necessary, what the new views do that the originals never will, and what's on the roadmap. Then we get practical: transition plans and timelines, how to influence what comes next through feedback and early access, and the change management resources admins and SMEs need to bring every team along. (This is a repeat from Wed)	1. Describe why Smartsheet rebuilt its views, what the new Table, Board, and Gantt views do, and what is on the roadmap. 2. Plan the transition for your teams, using change management resources and feedback and early access options.	SMAR-NEWVIEW-EN	47412484C3	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Get Even More From Smartsheet AI: Bring In Cross-Tool Context Through Integrations	SMARSP1	Intermediate	Your projects don't live in one tool. Work happens in Jira, Salesforce, and ServiceNow, while your plans and reporting live in Smartsheet. Learn how connecting them cuts manual updates and puts more of your team's work in front of Smartsheet's AI, so answers are more accurate, decisions are faster, and people and AI work from the same current view. We'll walk through real-world examples, then tackle the big question: should you build your own integrations, use Smartsheet's native ones, or buy a platform? You'll leave with a simple way to choose and a clear first pairing to connect.	1. Learn why connecting more of your organization's tools into Smartsheet helps teams stay aligned and cuts manual updates, with real-world use cases. 2. Explore how cross-tool context gives Smartsheet's AI more to work with, so people and AI work from the same current view. 3. Understand which approach is the best fit for you: building your own integrations, using Smartsheet's native ones, or buying a platform.	SMAR-SMARTAGENT-EN	4741F90158	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Beyond the Build: 7 Lessons for Smartsheet Solutions That Actually Work	SMARSP2	Intermediate	The hardest part of a Smartsheet implementation is rarely Smartsheet. The real challenge is deciding what should be built, simplified, connected or not live in Smartsheet at all. Through real-world examples, we'll explore seven lessons for designing around the full business process, improving adoption, and building solutions that scale. Because better processes, cleaner data, and thoughtful architecture don't just create better solutions they create the foundation for AI-ready solutions.	Attendees will learn how to: Look beyond the initial request to understand the full business process, users, data, dependencies, and outcomes before deciding what to build. Make smarter solution decisions by identifying what should be built in Smartsheet, simplified, automated, integrated with another system, or left outside Smartsheet. Design for scale and AI readiness by creating structured processes, reliable data, clear governance, and maintainable solutions that can support today's needs while creating a stronger foundation for AI.	SMAR-7LESSONS-EN	4741H2D4IO	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
Construction AI in Action: Smartsheet AI, Third-Party Integrations, and Governance at Scale	SMARSP3	Intermediate	Most construction teams want AI, but struggle with where to start and how to scale it responsibly. This session explores a practical crawl-walk-run approach using real-world construction, safety, and operations workflows in Smartsheet. Learn how to leverage native Smartsheet AI, extend capabilities with tools like Copilot and Claude, and implement governance that gives IT visibility into AI and API usage. Leave with a roadmap to adopt and scale AI confidently across your organization.	By the end of this session, attendees will be able to: -Apply Smartsheet's native AI capabilities to common construction workflows such as estimation, procurement, document data extraction, and pricing follow-up. -Identify where integrated third-party AI, such as Copilot and Claude, adds value beyond native tools, and distinguish an assistant from an agent. -Explain why usage visibility and governance are what allow IT to approve and scale AI across a construction organization. Build a crawl-walk-run roadmap and select a first workflow to bring AI into.	SMAR-CONSTRUCT-EN	4741AF1U9N	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
From Scattered Sheets to a Connected System	SMARSP4	All Levels	Most organizations adopt Smartsheet one workflow at a time. The ones that get the most out of it treat it as a platform. In this session, Archer Consulting Team and Carahsoft show how leaders in government, healthcare, and higher education turn scattered sheets into a connected system for running programs, projects, and operations. Through real client examples, we'll show where Smartsheet delivers the most value and lay out a practical path from first conversation to procurement to a live solution.	-Design for scale, not just the first workflow. -Find your highest-value use case. -Know your path from purchase to launch.	SMAR-EXECUTION-EN	4741CEGVFF	1
The Connection Lab	SMARU1	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	4741H2D4IO	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
The Connection Lab	SMARU2	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	474124C6X5	1
The Connection Lab	SMARU3	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	474124C6X5	1

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The Connection Lab	SMARU4	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	474124C6X5	1
The Connection Lab	SMARU5	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	474124C6X5	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
The Connection Lab	SMARU6	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	474124C6X5	1
The Connection Lab	SMARU7	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	474124C6X5	1

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TITLE	SESSION CODE	USER LEVEL	ABSTRACT	LEARNING OBJECTIVE	PDU COURSE IDENTIFIER	PMI CLAIM CODE	# OF PDUS
The Connection Lab	SMARU8	All Levels	Learn by doing and race against the clock to turn chaos into connected workflows. In this interactive simulation, you'll complete real challenges and watch connections unfold in real time. Come to the session with any level of Smartsheet experience and leave understanding how you can connect your work, your teams, and your entire organization with Smartsheet. This session has a maximum capacity of 60 attendees. Entry is first come first serve but it runs in every time slot.	- Identify the main building blocks in your Smartsheet Workspace - Use Smart Assist to integrate work across teams - Use the Smartsheet MCP Server to monitor work at the organizational level	SMAR-CONNECTION-EN	474124C6X5	1