

Enterprise Security and Governance

Smartsheet's secure architecture, customizable enterprise-class controls, and scalable user management mean that you can deploy our platform with ease and confidence.

Secure User Management

In order to maintain a high level of control, security, and compliance, administrators and managers can set up who gets access to what information.



Automated Provisioning

Automatically add users to your plan if they sign up for Smartsheet with an email address owned by your organization. This prevents users from setting up separate plans and keeps all of your data in one instance.



Single Sign-On

Simplify logins by using single sign-on (SSO) with Google or Microsoft Office 365. Or allow a single sign-on experience using your internal corporate authentication credentials via Security Assertion Markup Language (SAML).

Smartsheet currently supports SAML 2 for SSO and the following SAML 2 compliant identity providers: One Login, ADFS 2.0, Shibboleth, Ping Identity, and Okta.



One-on-one

See who is active in Smartsheet, and how and when they are logging in, to create and enforce the right policies, and provide chargebacks to different departments.



Secure Collaboration

Deploy company-wide policies to restrict external collaboration. Approved domain sharing allows you to set up a white list to restrict sharing by domain or by specific email addresses, to include (or exclude) specific domains from vendors or partners.

Powerful Data Governance

Smartsheet offers a powerful array of data management tools that enable you to ensure maximum collaboration without compromising security.



Managed File Storage

Your system administrator can configure your account to allow the following options for file storage in Smartsheet: Direct file upload (stored in a Smartsheet managed instance of Amazon S3), OneDrive, Google Drive, Box, Dropbox, Evernote, and Egnyte.



Built-In History

Smartsheet maintains a real-time record of all changes made to sheets and attachments by anyone at any time, and enables exports of that data for compliance purposes.



Account Management

Centrally manage items such as legal terms, billing, and on-boarding options for every user to maintain consistency and data governance across your plan.

Compliance and Auditability

Smartsheet has met and exceeded some of the world's most demanding security audit standards, and has been reviewed and approved by customers like Google, Cisco, and GSA.



SOC2 Audited and Tested

Smartsheet's security practices are SOC2 examined and tested (Type II) and our application is independently tested annually to discover and fix potential security gaps.



Encrypted and Secure

Smartsheet encrypts data at rest with NIST approved ciphers, and in transit via TLS, all with data backups and redundancy to deliver greater than 99.9% uptime.



Advanced Security Practices

Designed with security in mind, Smartsheet uses advanced and adaptive threat modelling, combined with a 24x7 security response.