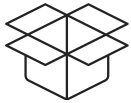


# Standard Support Package

The Standard Support package provides your team the tools they need to become effective users of Smartsheet. In addition, your team will also have access to our Smartsheet experts to answer any questions along the way. This package is meant for both new users and those that may already have experience using Smartsheet, so everyone on your team can move from idea to impact-fast.



- Phone Support
- Center of Excellence Access

The **Center of Excellence** is your go-to resource for continued education. It includes access to our e-Academy, the courses you need to become Smartsheet certified, and in-depth training on all key capabilities Smartsheet has to offer. Develop the expertise you and your team need with this ongoing training companion.

This package also includes U.S. based live support from our Smartsheet Support team which is available 6AM-6PM (PST, UTC- 8) Monday - Friday (not including U.S. based holidays).

