1. **Q: How are roles assigned in WorkApps?**
   A: In the app, you will define a ‘role.’ For each role, you choose which pages that role sees and what permissions they have. Then, you can assign users and groups to the role when you give them access to the app.

2. **Q: Can you tie Dynamic View to a WorkApp?**
   A: Yes! Using Dynamic View as an external content page in your apps you build in WorkApps is a powerful way to package your entire solution together.

3. **Q: Do you need to have a license in order to use WorkApps?**
   A: During the WorkApps preview period, you can build and customize apps to meet your business needs, and then share them with your stakeholders. After the preview period ends, you will still own your underlying Smartsheet data — your sheets, reports, dashboards, and forms — that make up your solution. When WorkApps becomes generally available in early January 2021, it will continue to be available for customers on an Enterprise or Premier plan. Additional charges may apply for certain user types at that time.

4. **Q: Can you build a WorkApp off of existing sheets, reports, and dashboards?**
   A: You can build apps with WorkApps either from your existing Smartsheet solutions or from one of our off-the-shelf app templates. WorkApps is designed for you to be able to package together your entire program or process so it is accessible in one easy-to-use place for the stakeholders who use your solution every day.

5. **Q: Are WorkApps accessible via mobile, tablet, and web browser?**
   A: Yes, Workapps apps work great on mobile, web and tablets. You can find all WorkApps that you’ve been shared to in the WorkApps gallery on Smartsheet mobile app.
6. **Q:** If you want a user to be able to edit data on a given sheet within the WorkApp, do they need access to the underlying sheet?
   **A:** No, only the creator of the WorkApp needs admin access to the sheet. By adding it to the WorkApp they are granting access to the WorkApp users, so they don't need to be shared to the sheets.

7. **Q:** What is the link to the WorkApps preview?
   **A:** You can learn more and sign up for the WorkApps preview at: https://offers.smartsheet.com/workapps

8. **Q:** Will current user filters work in WorkApps?
   **A:** Yes. The app builder can select a default filter to be applied to the sheet, and if the app user has Editor access, they can switch between the sheet filters to drill down into the content they want to see.

9. **Q:** Can we provision granular access within WorkApps similar to Dynamic View?
   **A:** Dynamic View and Workapps are a great team. In WorkApps, like Dynamic View, you can give users read or edit access to sheets and reports without giving them access to the underlying sheet or report. With Dynamic view, you have even more control over what fields are available under what circumstances. Put them together and you've got a packaged solution with complete control.

10. **Q:** Do you have to make a WorkApp public or published?
    **A:** ‘Publishing’ a workapp does not make it public on the internet. Only those users you have specifically added will be able to see the app. Workapps allow you to make edits to the workApp itself like adding or removing pages and then test those changes before you 'publish' the changes to your end users.

11. **Q:** How would Bridge handle a large ERP?
    **A:** Bridge can integrate with a variety of systems as long as they have an API to interact with. For more details for your exact use case please reach out to your sales representative who will be able to help you figure out the best solution for you and your team. If you don’t already have their email address, you can go to smartsheet.com/contact

12. **Q:** What other platforms does Bridge integrate with?
    **A:** You can learn more about Bridge and its existing integrations at our help center: https://help.smartsheet.com/bridge

13. **Q:** Is there a cost associated with Bridge?
    **A:** Yes, Bridge is one of Smartsheet’s premium applications. If you'd like to discuss pricing, please contact your Account team so that they can learn more about your solution to make
Q: How do you embed content from other systems into WorkApps? Like Tableau?

Q: What do we do if Bridge does not have an existing that we're looking to connect to Smartsheet?
A: Please reach out to our team in the following form: https://www.smartsheet.com/contact/bridge Our team would love to hear more about your use case and our product teams are very busy working on additional integrations for Bridge. Additionally, I would recommend submitting an enhancement request. Every vote counts!

Q: How can I learn more about how customers are leveraging WorkApps and Bridge?
A: We'd recommend talking to your Account team, but also connect directly with other customers on our Smartsheet Community. The Smartsheet Community is a forum of Smartsheet customers who help each other answer questions, discuss strategies, and network. Click on the following link to get involved: https://community.smartsheet.com/

Q: I know that Bridge is meant to automate workflows across platforms, but are we able to automate workflows intra platform as well?
A: Yes you can. Bridge can be useful as a compliment to a platform's existing automation. For example using the Smartsheet integration you can build workflows that move only some column data in a row to another sheet or expose a row comment in a cell.

Q: What is the difference between the existing Connectors and Bridge?
A: Bridge and Connectors serve different needs, with Bridge focusing on multiple steps in a single workflow across more than two products, and Connectors focusing on bi-directional real-time connections. However, the two products complement each other strongly and we are developing solutions to use the products together.

Q: Can I connect more than one platform in the same workflow with Bridge?
A: Yes, there is no limit to how many platforms you can include in the same workflow.
Q: Is there technical setup required in the platforms I’m connecting to?  
A: Depending on the integration there is some level of preparation and/or authentication needed. Often you need to generate an API key in the other platform.