46SMAR - Crisis Leadership: How We Used Our Platform, Values, and Expertise to Support Our Community During the Pandemic

Top 20 Questions & Answers

1. **Q: Where can we access the Coronavirus Preparedness Dashboard?**
   A: Great question! [Here](#) is the direct link to the template set which has the preparedness dashboard in it.

2. **Q: How can we view the BEHUMAN toolset?**
   A: The toolset was created with our internal team in mind and is not publicly available.

3. **Q: Can a dashboard be shared with people outside Smartsheet, like on a website or directly to another person?**
   A: Yes, absolutely! You can publish a dashboard and embed the link anywhere you’d like outside of the Smartsheet platform. Clicking on a published dashboard link will bring up the dashboard in view only mode.

4. **Q: How do you start building a preparedness dashboard like this?**
   A: You can start building a portal by creating a dashboard and starting from scratch, or by using one of our [pre-built templates](#) from the solution center.

5. **Q: How can I find the solutions center?**
   A: You can access the solutions center in the Smartsheet app by clicking on the + icon on the left rail or online [here](#).

6. **Q: Is the Coronavirus Preparedness Portal customizable?**
   A: Yes absolutely! All of our templates are intended to be a jumping off point for you. Please feel free to download and personalize the content to suit the needs of your organization.
7. **Q: How did you include those clickable images with titles?**
   A: You can use two widget types stacked on top of each other to create this experience: an image widget and a title widget or text widget.

8. **Q: Can I embed external content into my team portal?**
   A: Yes, you can embed external content into your team portal using the web content widget. Only sources on our approved source list that support iframes can be embedded into the web content widget. To learn more, check out our [help articles](#).

9. **Q: Can users search within a dashboard?**
   A: Search is not supported within dashboards, but you can hit ctrl-f (on PC) and apple-f (on Mac) to search for specific text and terms.

10. **Q: Where was the graph created?**
    A: Hunter used the graph widget within Dashboards to create these graphs.

11. **Q: How do you add text to your dashboard?**
    A: You can add titles to your dashboard using the title widget, or general text using the rich text widget.

12. **Q: Can you add links to other sheets, reports, and dashboards in a dashboard?**
    A: Yes, you can add links to Smartsheet items and external websites using the shortcut widget.

13. **Q: How did you embed a form in your dashboard?**
    A: Smartsheet forms can be added to a dashboard using the web content widget. This is a great way to collect information right from a dashboard without requiring the user to click elsewhere. To learn more, check out our [help article](#).

14. **Q: How do I share the dashboard with my users via email and social?**
    A: You can [publish dashboards](#) if you are comfortable doing so or you can find the direct url for the dashboard by clicking “Share” in the upper right hand corner and copy that url into your email or text.

15. **Q: Can unlicensed users view my dashboard?**
    A: Yes - you control the permissions required to view your dashboard. You do not need to be a licensed user to view a Dashboard.
16. **Q:** If I include tiering information like you did - how can I add it dynamically so I don't have to update it every time it changes?
   **A:** You can use the metric widget to pull a specific cell directly into your Dashboard. As the item is updated in the underlying sheet it will be automatically updated on the Dashboard.

17. **Q:** What are some best practices to make dashboards well liked?
   **A:** Think about your audience and put the information they need most at the top of the Dashboard. Use visuals where you can. Minimize lengthy text. Take a look at your dashboard using the mobile app to make sure it looks good both via desktop and mobile.

18. **Q:** Where can I learn more about how to create Dashboards?
   **A:** Check out our learning center for more great best practices tips and tricks.

19. **Q:** Where can I find the other templates and template sets you mentioned?
   **A:** Check out the Coronavirus Resource Center here.

20. **Q:** Can we see who has reviewed a dashboard?
    **A:** Yes - you can see exactly who has access and reviewed your Dashboard using activity log. Learn more here.