

51PPM - Dynamic Portfolio Management with Control Center and 10,000ft

Top 20 Questions & Answers

1. Q: Can we get a copy of the deck?

A: The presentation deck can be found here:

https://www.smartsheet.com/sites/default/files/2020-09/ENGAGE2020_51PMM_Dynamic%20Portfolio%20Management%20with%20Control%20Center%20and%2010%2C000ft.pdf

2. Q: Is Control Center a premium add on? Is there a way to preview or try out the functionality of Control Center? I would like to be able to get a trial version if possible.

A: Yes control center is a premium add on. You can speak with your Sales representative to learn more about it.

<https://www.smartsheet.com/marketplace/premium-apps/control-center>

3. Q: How do I apply for the PPM book mentioned in the presentation?

A: Fill the following form here:

<https://app.smartsheet.com/b/form/0fc61b689bc240018700fd596233b981>

4. Q: How can we access these sessions later?

A: Sessions and content will be available on demand on this platform, Evia, through October.

5. Q: Do you have any sample sheets with these features that we can explore?

A: The best place to get sample content is to sign up for a free trial of 10,000ft at app.10000ft.com/signup. The free trial also has some example projects & people that you can play around with. You can also trial Smartsheet and / or leverage some of the great project management templates from the Smartsheet Solution Center.

6. Q: What is an example where you would use these tiles?

A: The tiles in control center are for scaling your projects using standardized blueprints.

7. Q: What happens as you remove individuals from the team? Do the projects disappear?

A: Projects do not disappear if you remove people from your team.

8. Q: Does 10,000ft have the ability for integration with JIRA?

A: 10,000ft does not currently provide an out-of-the-box integration JIRA, however custom integrations are possible using the 10,000ft API.

9. Q: Does 10,000ft integrate with the calendar app?

A: If you connect 10,000ft with a Smartsheet sheet / project plan, there is a way to pass data between 10,00ft and both Smartsheet calendar view and Smartsheet Calendar App. Talk to your account team for more details.

10. Q: When resources were being reassigned, does the system only show other resources that are not also over-allocated? Or is that a setting that can be applied?

A: When reassigning work on the 10,000ft schedule, you can sort the resources by availability. This allows you to see the most available people, but also see how the work fits in with the rest of their schedule.

11. Q: Is 10,00ft a separate license that I have to pay for?

A: 10,000ft is a standalone product that is integrated with the Smartsheet platform. You can sign up for a trial and connect with your sales representative at <https://www.smartsheet.com/platform/10000ft>.

12. Q: Is 10,000ft just for people management or can it be used for project management?

A: 10,000ft is resource management focused, but has lightweight project management features, such as tracking status, budgets, etc. Using it with Smartsheet gives you the advanced project management functionality of Smartsheet with the robust resourcing views that 10,000ft provides.

13. Q: If you're using in-take sheets w/ form to intake requests, but then need to build that base information into a full project, on its own sheet for example. does control center remove some of the duplication work?

A: We are working on adding support to Control Center to automatically create projects in 10000ft from rows on the intake sheet

- 14. Q: Can allocation on a single task be weighted during the task (eg, 100% allocation on 1st and 4th weeks of a 4 week task and 50% allocation during the middle 2 weeks)?**
A: We'd recommend that data this granular be added as separate sheet rows.
- 15. Q: Can the metrics around forecasted and actual hours be mapped into formulas on the Smartsheet side - both in sheets and dashboards?**
A: It is possible via Bridge and we recommend connecting with your sales team to discuss this further.
- 16. Q: How can I show this session to someone on my team who is not registered?**
A: Registration is open through October, your team member can register after this and watch the session, or you can screen share.
- 17. Q: How can I learn more about Control Center?**
A: We recommend reaching to us via this form:
<https://www.smartsheet.com/contact/control-center?fts=marketplace/premium-apps/control-center>
- 18. Q: How do I add 10,000ft to my subscription?**
A: Please reach out to the Smartsheet sales team:
<https://www.smartsheet.com/contact/10000ft-billing>
- 19. Q: Is the new 10,000ft Panel compatible with sheets created by Control Center?**
A: Yes, you can use the 10,000ft Panel to connect a project sheet created by Control Center to 10,000ft to do resource planning. However, this connection step is not currently automated.
- 20. Q: Does the budget info in 10,000ft come from smartsheet budgeting?**
A: No, the budget information is stored in 10,000ft.