

# 53PPM - Scale Your Project Portfolio with Control Center

## Top 20 Questions & Answers

**1. Q: How does one access control center?**

A: Your organization must purchase Control Center, and then individuals must be given permission to access it.

**2. Q: Where can i get screenshots or examples of the PMO Exec Dashboard?**

A: You can check out the dashboard in more detail in the slide deck, as well as contact your account team for a live demo!

<https://www.smartsheet.com/marketplace/premium-apps/control-center>

**3. Q: If a project is automatically created via the control center using an automation process, who is considered the owner?**

A: This is a configured field when setting up the Program Configuration. By Default, the Owner of the Project are the Program Leads. Ownership can be configured to be the Project Creator as well.

**4. Q: Is a blueprint a set of templates available in Smartsheet?**

A: You will create your own blueprint to suit your needs. There are also pre-built solutions - Accelerators - available from Smartsheet that use blueprints.

**5. Q: When I click on Control Center, it says that I do not have access. Does this means my org does not have it or that I need to contact someone in my org?**

A: It means that you have not been invited into any Control Center programs. It may also be that your org does not have Control Center.

**6. Q: I already have a few projects, and I'm curious about moving to Control Center. If all projects are structured the same- can I roll in the old projects into Control Center so my past project and new projects are all the same? Or will I have to rebuild all the pre-control center projects?**

A: You will build a blueprint using your existing project structure. However old projects, created pre-Control Center, will not be recognized. You'll need to perform some migration of the project data. Smartsheet professional services can assist.

- 7. Q: If a different group in our company is already using Control Center on our corporate account, would I see their project templates if Control Center is approved for our team?**

A: The other group must give you access to their Control Center program and the workspaces where the blueprint templates are.
- 8. Q: How do I get Control Center added to an Enterprise SmartSheet license?**

A: Contact your account rep or visit <https://www.smartsheet.com/marketplace/premium-apps/control-center>
- 9. Q: Does a business plan have access to the Control Center**

A: Control Center is available to business plans for an additional fee. Contact your account rep or visit <https://www.smartsheet.com/marketplace/premium-apps/control-center>
- 10. Q: Is there an API yet for Control Center? We'd love to automate the new project process.**

A: There is no public API for control center at this time.
- 11. Q: How much does <Smartsheet/service/app> cost?**

A: Please reach out to your account team for more information on pricing via this link: <https://www.smartsheet.com/contact>
- 12. Q: Can you use Smartsheet reports in Power BI?**

A: Yes, here is a link to information about integrating with Power BI. <https://www.smartsheet.com/marketplace/apps/microsoft-power-bi>
- 13. Q: Can you assign multiple resources to a single task?**

A: Yes, you can assign multiple resources - admins or owners on a sheet can enable this when you double click on a column and select Contact List.
- 14. Q: Can you set a "Start Time" and "End Time"?**

A: Smartsheet does not currently support time in columns, other than system columns where we provide the date/time of changes to each row.
- 15. Q: Where do we find the Brain Boosts?**

A: [https://learn.smartsheet.com/page/engage-brain-boosts?access\\_code=engage2020](https://learn.smartsheet.com/page/engage-brain-boosts?access_code=engage2020)
- 16. Q: How quickly does Smartsheet notify via email through the workflow notifications?**

A: These are sent immediately (unless you choose less frequent when setting up your automation). If you are receiving this in a delayed manner, it may be taking time to get

through your company's email filters. All automations can also be sent to Google hangouts chat, seen in the notifications center, or received as mobile push notifications.

**17. Q: Is it possible to send alerts to a dashboard, like a panel updates?**

A: Not that this time.

**18. Q: Can I uninvite a former collaborator?**

A: Yes, you can click the Share button and remove them by clicking the X.

**19. Q: is there a way to put in a deadline (like an event date) and have it backfill all of the other finish (due) dates?**

A: Yes, you can create a work back schedule using Start to Finish predecessors working backwards from an end date.

<https://help.smartsheet.com/articles/765727-enabling-dependencies-using-predecessors>

To see one in action, download the Project with Hard Deadline and Gantt template from the Solution Center:

<https://www.smartsheet.com/marketplace/templates/project-hard-deadline-and-gantt>

**20. Q: Can I have a meeting added in Outlook calendar added to a Smartsheet?**

A: The Outlook integration is for email. You can use the Smartsheet Calendar view to show Smartsheet tasks in Outlook calendar, but calendar invites are not created in Smartsheet.

<https://help.smartsheet.com/articles/775707-publishing-a-smartsheet-calendar-to-ical>