

75IT - Smartsheet Scales: Larger Sheets and Faster Performance

Top 20 Questions & Answers

- 1. Q: Do column formulas apply to new rows added to a sheet, through a form or manually?**

A: Yes! Column formulas will apply to every new and existing row in a column, regardless of how they are added.
- 2. Q: How do I edit a column formula?**

A: If an edit to the formula is needed after the column formula has been applied, the licensed sheet owner or admin can right click on any cell in the column and select 'Edit Column Formula' from the cell menu, and make the necessary changes. After the edited formula has been applied, the column automatically updates. Please see our [help article](#) for supported formula syntaxes.
- 3. Q: How do you add a formula to a column?**

A: A licensed sheet owner or admin starts by entering a formula in a cell. Right-click the cell, and select "Convert to Column Formula" from the options. After selecting this, the formula will be applied to every cell in the column, and the column will become read-only (similar to a system column) to prevent any accidental deletion or editing of the formula by other sheet collaborators. Please see our [help article](#) for supported formula syntaxes.
- 4. Q: Can you remove a column formula?**

A: If the column needs to be reverted back to individual cell formulas, the licensed sheet owner or sheet admin can right click on any cell in the column and select "Convert to Cell Formula" from the cell menu. The formula and formula results will remain, and when the updates or edits are complete, the option for converting back to a Column Formula will be available.
- 5. Q: Can you override the column formula in parent rows?**

A: You can structure your formula to include hierarchies - please see our [help article](#) to learn more. We hope to add in automatic parent row formula functionality in the future.

6. Q: What happens if you already have a formula in a column when you add a column formula?

A: If you want to convert the existing formula to a column formula, you can simply right click on the cell with the formula, and select “Convert To Column Formula”. If you apply a column formula using a different formula in another cell, then all other formulas in the column will be replaced. Please see our [help article](#) for supported formula syntaxes.

7. Q: When will column formulas be available?

A: Column formulas are available today to licensed users on Trial, Individual, Business, Enterprise, and Enterprise Premier plans.

8. Q: Who has access to the new Admin Center?

A: Admin Center is available as part of the Business, Enterprise and Premier plans.

9. Q: How do I find out more about Control Center?

A: Reach out to your Account Team, and check out [our Premium Apps Marketplace](#)

10. Q: What training options does Smartsheet offer?

A: We have tons of training options available from instructor-led, to online and even a certification program. To learn more visit www.smartsheet.com/training

11. Q: What is a Brain Boost and how can I access them?

A: Brain Boosts are activities you can do with these sessions. Visit https://learn.smartsheet.com/page/engage-brain-boosts?access_code=engage2020

12. Q: It seems daunting to move our entire organization to Smartsheet. Do you have any recommendations for how we might start with a small Smartsheet installation and then expand how we are using Smartsheet.

A: Of course! This is a super common way to get going with Smartsheet. If you can identify a specific workflow or challenge that you’re having with your existing tools or processes, you can just start there. Build something simple in Smartsheet and see how it works. We have all kinds of templates and template sets to help you get going. If you want help, you can always reach out to your company’s rep to help you scope out your desired solution (big or small).

13. Q: The customers on the panel were fairly big companies. Are Smartsheet’s offerings designed for big or small teams?

A: That’s one of the great things about Smartsheet - we have a great scalable product. We have thousands of small companies that use our products to run simple or small workflows, all the way up to customers like Uber who manage massive amounts of data and global processes. We’d recommend you check out our solution center for template sets to get started!

14. Q:I haven't typically seen Smartsheet as a very visual product, but I saw a few instances where there were images in the card view. How'd you do that?

A: You can insert images to individual cells which will then populate in the Grid, Gantt, or Card Views (just right click > insert image, or drag and drop). It's a great way to visually locate certain projects/tasks-

15. Q:Are there other opportunities to learn how other customers use Smartsheet?

A: So glad you asked! We have the Smartsheet community where you can pose questions and chat with other Smartsheet users who use our product for purposes in every industry.

16. Q: Smartsheet seems complicated. What work is needed to set up Smartsheet for use by a marketing organization?

A: This really depends on the solution you're looking to build. We have some great template sets to get you up and running in minutes (you can find them in the solution center under "marketing" tag). We have lots of resources available in the center of excellence, as well as a new training program specifically for marketing teams. Reach out to your rep and ask about that! If you want, we also have a consulting team prepared to dive deep with you and help build the perfect solution..

17. Q: Why might I choose Smartsheet over work management applications?

A: The benefit of using Smartsheet is its flexibility. Many purpose built tools are great for that single function they serve. But we find that teams end up needing to use many more tools, which can increase silos across teams. With Smartsheet, different teams with different needs can configure Smartsheet to work exactly as they need it, and create consistent data and dashboards to share with executives.

18. Q: Where can I access this content after today?

A: Sessions and content will be available on demand on this platform, Evia, through October.

19. Q: Where can I find information about upcoming webinars?

A: You can find upcoming webinars at smartsheet.com/webinars. You can currently register for webinars about new ENGAGE product releases, Document Builder, and Project Management, and new topics are always being added.

20. Q: Can people outside of my department use Smartsheet?

A: Yes! Anyone can use Smartsheet, even if you are not in the same department or same Smartsheet plan. All it takes to collaborate with others is sharing them to what you're working on.