81PUBSEC - Digital Transformation: What Does it Mean for You and How Can You Achieve It

Top 20 Questions & Answers

1. **Q: What FedRAMP security level is Smartsheet Gov?**
   A: Smartsheet Gov has received Provisional Authorization to Operate at the FedRAMP Moderate security level. You can find more information on our blog.

2. **Q: If we have a Smartsheet enterprise plan, can we switch to Smartsheet Gov?**
   A: Yes, you can switch to the Smartsheet Gov platform from your Smartsheet Enterprise plan. Contact your Smartsheet Account Rep for additional details.

3. **Q: What is Control Center and is it available for Smartsheet Gov?**
   A: Control Center is a project and portfolio management solution that builds on the core value of Smartsheet to deliver consistent, visible projects and processes at scale with best practices for work execution, reporting, and risk management built in. Smartsheet Gov Control Center became generally available in July 2020.

4. **Q: Is the Smartsheet Gov Learning Center available to collaborators?**
   A: Yes! All users can access the Smartsheet Gov Learning Center at https://help.smartsheet.com/government.

5. **Q: Where can I find more information about Smartsheet Gov?**
   A: Check out our Federal Government webpage at www.smartsheet.com/government for more information.

6. **Q: Where can I find more information about your DoD security level?**
   A: Smartsheet Gov has been granted Provisional Authorization (PA) by the Defense Information Systems Agency (DISA) at Impact Level (IL) 4, as defined in the US Department of Defense (DoD) Cloud Computing Security Requirements Guide (SRG). Check out this blog post and the DoD page of the Smartsheet Trust Center for additional information.

7.   Q: Where can I find information about Control Center for Smartsheet Gov?
A: Check out this recent blog post about Smartsheet Gov Control Center and the relevant use cases for government agencies.

8.   Q: What does Data Uploader do?
A: Data Uploader brings together your key data sources, including ERP, CRM, and other databases, to improve visibility and drive the right actions on a timely basis.

9.   Q: What are some of the top government use cases for Smartsheet?
A: Government agencies use Smartsheet for a variety of purposes, including Strategic Planning, IT Operations, Facilities Management, Disaster Response Management, Human Resources, Procurement and Acquisitions, and much more.

10.   Q: Is there a trial version of Smartsheet Gov available?
A: Yes! US Government agencies and organizations that serve government agencies can request a trial of Smartsheet Gov at our website here.

11.   Q: Does Smartsheet have two factor or CAC authentication?
A: Smartsheet currently enables two factor authentication and can support both CAC and PIV credential management in the Civilian and DoD environment.

12.   Q: Where is Smartsheet hosted?
A: Smartsheet is hosted on AWS Cloud and Smartsheet Gov is hosted on the AWS GovCloud (US).

13.   Q: Is Smartsheet secure?
A: Keeping your data secure and protecting your privacy is our most important job. That is why Smartsheet Gov was built from the ground up with strict security requirements and protocols to secure your data, give you control of user access, and provide you with methods to safely share information inside and outside of your organization.

14.   Q: Can people outside of my department use Smartsheet?
A: Yes. Anyone can use Smartsheet, even if you are not in the same department or same Smartsheet plan. All it takes to collaborate with others is sharing them to what you're working on.

15.   Q: What is the limitation of an actual sheet from a row perspective?
A: Smartsheet currently supports up to 20,000 rows in both Smartsheet and Smartsheet Gov environments.

16.   **Q: I'd like to share more information about Smartsheet Gov internally. Do you have a version of the Mobilizer program available for government customers?**

A: Yes! You can find more information about the Smartsheet Gov Mobilizer program and request to be a Mobilizer on our [website](#).

17.   **Q: Does the mobile application for Smartsheet work in the Government version?**

A: Currently today there is no mobile application, but it is on our product roadmap for 2021.

18.   **Q: Can someone outside of my organization collaborate with my team, even if they don't have a license?**

A: Yes, you can share and collaborate with people outside of your org. You can invite them as a free "collaborator."

19.   **Q: What is Proofing and is it available in the Government version?**

A: Smartsheet Proofing makes it easy for teams to plan, track, and review content in one place. Leave markups and annotated comments on images and PDFs. Collaborate on content, create workflows, and get to results faster. Proofing will be available in Smartsheet Gov in the near future.

20.   **Q: Is there a Smartsheet Community for Government users?**

A: Yes! You can join the Smartsheet Community Government Group [here](#).