Smartsheet Inc. Limits Policy

Date of Last Revision: May 24, 2016

MODIFICATIONS TO POLICY

Smartsheet reserves the right, in its sole discretion, to modify this Limits Policy at any time. Modifications are effective when posted.

API LIMITS

API limits are based around the number of sheet rows that are either written or read through API calls. Each plan type gets a minimum number of allowable read/writes as shown in the table below. If a plan exceeds this number of read/writes, then Smartsheet offers customers the opportunity to purchase additional capacity. Please contact us for additional pricing details at sales@smartsheet.com.

Row Read/Write	Included with	Included with	Included with Enterprise (Flex and Fixed)	
Per Month	Basic	Team		
Plan Limits	5,000	25,000	50,000	

Additionally, when a customer purchases any of the optional connectors shown below, they will also receive additional read/write capacity.

Connector	Row read/write's	
	Per Month	
ODBC	25,000	
JIRA	25,000	
Salesforce	25,000	

FILE STORAGE LIMITS

File storage limits apply to the space needed for all files uploaded as attachments. This includes images in grid, and images in Sights. Team plan file storage capacity is shared amongst all plan users and is based on 100 GB per user. A 5-user Team plan provides 500 GB ($5 \times 100 \text{ GB}$).

Storage Limits	Included with	Included with	Included with	Included with
	Basic	Team	Enterprise-Fixed	Enterprise-Flex
Plan Limits	50 GB	100 GB per Licensed User	100 GB per Licensed User	30 GB per User