

UK's National Health Service enhances staff and patient care with Smartsheet



“Holistically, all of the improvements we’ve made through Smartsheet empower us to do one thing: **look after patients more effectively.**”

Dympna Wilson,
Programme Manager at NHS
Midlands and Lancashire



Smarter reporting, better outcomes for patients



>80

change initiatives to track progress of involving >40 people across different regional hubs



Helps manage large scale hardware deployments, software rollouts or workforce changes that enable patients to get the best possible care



Unified resources & project management



~100 projects to track, update and report



600 employees that receive projects based on skill sets and workload



Helps distribute workload fairly between the teams and prevent burnout



Face fit technicians (FFTs) training monitoring



24/7

data visibility during Covid-19 crisis



44

hospitals and medical centers monitored



Helps ensure that all FFTs go through the proper training to verify that the hospital staff has sufficient protection from their mask



Protective equipment stock management



28

types of personal protective equipment to track



>4,500

specific data points collected daily



Helps ensure care workers have the proper protective equipment at all times

Vaccine appointments booking system



14

clinics



120,000

vaccinations booked



Enables people to easily book their appointments based on real-time availability



Thank you to our partners Smarter Business Processes and Russ Consulting for collaborating on the NHS stories



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