# SIX SIGMA PROJECT CHARTER FORM

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#### IMPORTANT REMINDER

A narrative written charter must be circulated and signed by the project sponsors. You can attach a completed version of this template to your narrative written charter in an effort to keep it short and concise.

Please make sure you meet with the project team and sponsors before completing this template. Much of the information required will need to come from a discussion with team members and sponsors.

| PROJECT NAME  |   |  | PROJECT MANAGER   | PROJECT SPONSOR                         | COSTS                |  |  |
|---|---|--|---|---|----------------------|--|--|
| Positive Charge EMV Station Installations   |   | Jane Matthews                                    | Jill DeGrassio  | COST TYPE                               | VEND                 | OR / LABOR NAMES   |  |
| MAIL  |   | PHONE  | ORGANIZATIONAL UNIT   |   | Labor                | Bect   | ro Charge Logistics, Inc.  |
|   | positivecharge.com  | 000-000-0000                                     |   | ns, and Project Management              | Labor                | Leve   | 1 EVS  |
| jane.mamiemse   | positivectidige.com   | 000-000-0000                                     | Tield Engineering, Operation  | is, and moject management               | Labor                | Leve   | 12 EVS   |
| GREEN BELTS ASSIGNE   | D   |  | EXPECTED START DATE   | EXPECTED COMPLETION DATE                | Labor                | FVC  | Fast Chargers  |
| Wendy Williams  | (Project Management)  |  | 02/19/20XX  | 11/30/20XX                              | Labor                |  | ry Vendor  |
| ILACK BELTS ASSIGNE   | D   |  | EXPECTED SAVINGS  | ESTIMATED COSTS                         | Supplies             |  | er Conversion System Vendor  |
| Rakesh Agarwal  | (Director of Operations)  |  | \$897,654   | \$453,218                               | Miscellaneous        |  | Party Software   |
|   |   |  |   |   | Miscellaneous        | inira  | Pariy soriware   |
| PROJECT OVE   | RVIEW   |  |   |   | BENEFITS AND (       | AOT2US   | AEDS   |
|   | Our goal for this project is to install 1,  |  |   | A = A                                   |                      | 2031010  | iERS   |
| PROBLEM<br>OR ISSUE   | charging stations at 116 locations across the<br>US, Mexico, and Canada to accommodate<br>malls' and service stations' EV-charging needs. |  | IMPORTANT REMINDER  |   | PROCESS<br>OWNER     | Jane M   | atthews - Project Manager  |
|   | The implementation of the 1,125 EV  | charging   | A narrative written charter must be circulated and signed by the project sponsors. You can attach a completed version of this template to your narrative  |   | KEY<br>STAKEHOLDERS  | Jil DeG  | irassio  |
| PURPOSE<br>OF PROJECT   | stations will reduce fossil-fuel emissio<br>have a positive impact on the envir<br>This will help fulfill Positive Charge's m             | ns and<br>onment.                                | written charter in an effort to concise.  |   | FINAL<br>CUSTOMER    | 116 clie   | ents across the US, Mexico, and  |
| OF PROJECT  | being the world's largest EV-charging and reduce the environmental importuel cars through our services.                                   | act of fossil-                                   | Please make sure you meet with the project feam<br>and sponsors before completing this template. Much<br>of the information required will need to come from a<br>discussion with team members and sponsors. |   | EXPECTED<br>BENEFITS | The implementation of the 1,125 EV char<br>accommodate malls' and service station<br>have to travel for their next charge. The<br>for Positive Charge. |  |
| BUSINESS  | As EVs become more prevalent, more needs. The implementation of the 1,1   | 25 EV charging statio                            | ns at 116 locations across the  | US, Mexico, and Canada to               |                      |  |  |
| CASE accommodate mails and service stations EV-charging thave to travel for their next charge. The implementation |   | ntions: EV-charging "tro<br>the implementation o | of the EV-charging stations will also result in a 24% profit for  |   | TYPE OF BENEFIT      |  | BASIS OF ESTIMATE  |
|   | Positive Charge.  |  |   |   | Specific Cost Savir  | ıgs  | Estimator's projections  |
| GOALS /   | The project goal is to install 1,125 EV charging stations at 116 to<br>metrics used to measure success will primarily be the following k  |  | 16 locations across the US, Mexico, and Canada. The<br>ving key performance indicators (KPIs): Revenue Growth,  |   | Enhanced Revenue     | es   | Finance's projections  |
| METRICS   | Client Retention Rate, and Customer Satisfaction.   |  |   |   | Higher Productivity  | (Soff)   | Project management's estima  |
| EXPECTED<br>DELIVERABLES  |   |  | the US, Mexico, and Canada to accommodate malls' and  |   | Improved Complic     | ince   | Operations' estimations  |
| DELIVERABLES  | service stations' EV-charging needs.  |  |   |   | Better Decision Ma   | king   | Project management's estimo  |
| PROJECT SCC   | PE  |  |   |   | Less Maintenance     |  | Project management's estima  |
| WITHIN<br>SCOPE   | Operations engineers, project managers personnel to install 1,125 EV charging   | gers and field implem<br>stations at 116 locat   | entation engineers will work wi<br>ions across the US, Mexico, and  | th third-party client site<br>d Canada. | Other Costs Avoide   | ed   | Finance's projections  |
| OUTSIDE   | Positive Charge is not responsible for<br>region electricity-availability logistics,  | third-party / client's lo                        | cations preparatory work (e.g.  | , permits for digging, city             |                      |  |  |
| OF SCOPE  | checklist to ensure their locations are   | adequately prepare                               | d for the installation of our EV of   | charging stations.                      | RISKS, CONSTR        |  | IND ASSUMPTIONS  |
| ENTATIVE SCI  | HEDULE  |  |   |   | RISKS                | Yuma. I<br>installat   | contract is signed, Operations<br>Project management to work w<br>tions. |
| KEY MILESTONE   |   |  | START   | FINISH                                  |                      |  |  |
| Form Project Tea  | m / Preliminary Review / Scope  |  | 12/05/20XX  | 01/11/20XX                              | CONSTRAINTS          |  | re to "backfill" some key project<br>ground" to manage EV station:       |
| Finalize Project Pl   | an / Charter / Kick Off   |  | 12/06/20XX  | 02/01/20XX                              |                      |  |  |
| Define Phase  |   |  | 12/07/20XX  | 02/02/20XX                              | ASSUMPTIONS          | We ass   | ume that all permits for installati<br>entation.                         |
| Measurement Phase   |   |  | 12/08/20XX  | 02/10/20XX                              |                      | impiem   | enialion.  |
| Analysis Phase  |   |  | 12/09/20XX  | 02/26/20XX                              |                      |  |  |
| Improvement Ph  | ose   |  | 01/10/20XX  | 03/10/20XX                              |                      |  |  |
| Control Phase   |   |  | 02/08/20XX  | 03/08/20XX                              | PREPARED BY          |  | TITLE  |
| Project Summary   | Report and Close Out  |  | 04/23/20XX  | 06/23/20XX                              | Jane Matthews        |  | Senior Project Mana  |
| RESOURCES   |   |  |   |   |                      |  |  |
| PROJECT<br>TEAM   | Janine Remagio - Project Manager<br>David Coen - Chief Engineer   | Rita Preze – CFC<br>Lisa Jones - QA              |   | ythe - Field Engineer                   |                      |  |  |

# SIX SIGMA PROJECT CHARTER FORM

#### GENERAL PROJECT INFORMATION

| PROJECT NAME             |       |       | PROJECT MANAGER     | PROJECT SPONSOR          |
|--------------------------|-------|-------|---------------------|--------------------------|
|                          |       |       |                     |                          |
| EMAIL                    |       | PHONE | ORGANIZATIONAL UNIT |                          |
|                          |       |       |                     |                          |
| GREEN BELTS ASSIGNED     | )     |       | EXPECTED START DATE | EXPECTED COMPLETION DATE |
|                          |       |       |                     |                          |
| BLACK BELTS ASSIGNED     | )     |       | EXPECTED SAVINGS    | ESTIMATED COSTS          |
|                          |       |       |                     |                          |
| PROJECT OVER             | RVIEW |       |                     |                          |
| PROBLEM<br>OR ISSUE      |       |       |                     |                          |
| PURPOSE<br>OF PROJECT    |       |       |                     |                          |
| BUSINESS<br>CASE         |       |       |                     |                          |
| GOALS /<br>METRICS       |       |       |                     |                          |
| EXPECTED<br>DELIVERABLES |       |       |                     |                          |

# PROJECT SCOPE

| WITHIN<br>SCOPE     |  |
|---------------------|--|
| OUTSIDE<br>OF SCOPE |  |

### TENTATIVE SCHEDULE

| KEY MILESTONE | START | FINISH |
|---------------|-------|--------|
|               |       |        |
|               |       |        |
|               |       |        |
|               |       |        |
|               |       |        |
|               |       |        |
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|               |       |        |
|               |       |        |
|               |       |        |
|               |       |        |
|               |       |        |

# RESOURCES

| PROJECT<br>TEAM      |  |
|----------------------|--|
| SUPPORT<br>RESOURCES |  |
| SPECIAL<br>NEEDS     |  |

# COSTS

| COST TYPE   | VENDOR / LABOR NAMES | RATE | QTY | AMOUNT |
|-------------|----------------------|------|-----|--------|
|             |                      |      |     |        |
|             |                      |      |     |        |
|             |                      |      |     |        |
|             |                      |      |     |        |
|             |                      |      |     |        |
|             |                      |      |     |        |
|             |                      |      |     |        |
|             |                      |      |     |        |
| TOTAL COSTS |                      |      |     |        |

### BENEFITS AND CUSTOMERS

| PROCESS<br>OWNER     |  |
|----------------------|--|
| KEY<br>STAKEHOLDERS  |  |
| FINAL<br>CUSTOMER    |  |
| EXPECTED<br>BENEFITS |  |

| TYPE OF BENEFIT            | BASIS OF ESTIMATE | ESTIMATED BENEFIT AMOUNT |
|----------------------------|-------------------|--------------------------|
| Specific Cost Savings      |                   |                          |
| Enhanced Revenues          |                   |                          |
| Higher Productivity (Soft) |                   |                          |
| Improved Compliance        |                   |                          |
| Better Decision Making     |                   |                          |
| Less Maintenance           |                   |                          |
| Other Costs Avoided        |                   |                          |
|                            | TOTAL BENEFIT     |                          |

# RISKS, CONSTRAINTS, AND ASSUMPTIONS

| RISKS       |       |      |
|-------------|-------|------|
| CONSTRAINTS |       |      |
| ASSUMPTIONS |       |      |
| PREPARED BY | TITLE | DATE |

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