****[A green sign with white text

Description automatically generated](https://www.smartsheet.com/try-it?trp=11958&utm_source=template-word&utm_medium=content&utm_campaign=Problem-Solution-Impact+Case+Study+Template+for+Microsoft+Word-word-11958&lpa=Problem-Solution-Impact+Case+Study+Template+for+Microsoft+Word+word+11958)**PROBLEM-SOLUTION-IMPACT  
CASE STUDY TEMPLATE   
for Microsoft Word**

When using the Problem-Solution-Impact Case Study Template, first use the Issue section to identify and describe a specific challenge that your client faced. Then detail the effects of this issue under the Impact section. Finally, use the Solution section to explain the strategies and actions you’ve taken to resolve the problem, ensuring a clear, concise narrative for each component. This approach will help you effectively communicate the challenges, their repercussions, and the successful resolutions, allowing you to provide a comprehensive and engaging case study.

VERSION 0.1

DATE: MM/DD/YY

AUTHOR: Name

Contact: Phone – XXX.XXX.XXXX | Email Address

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Description automatically generated with medium confidenceISSUE **1**

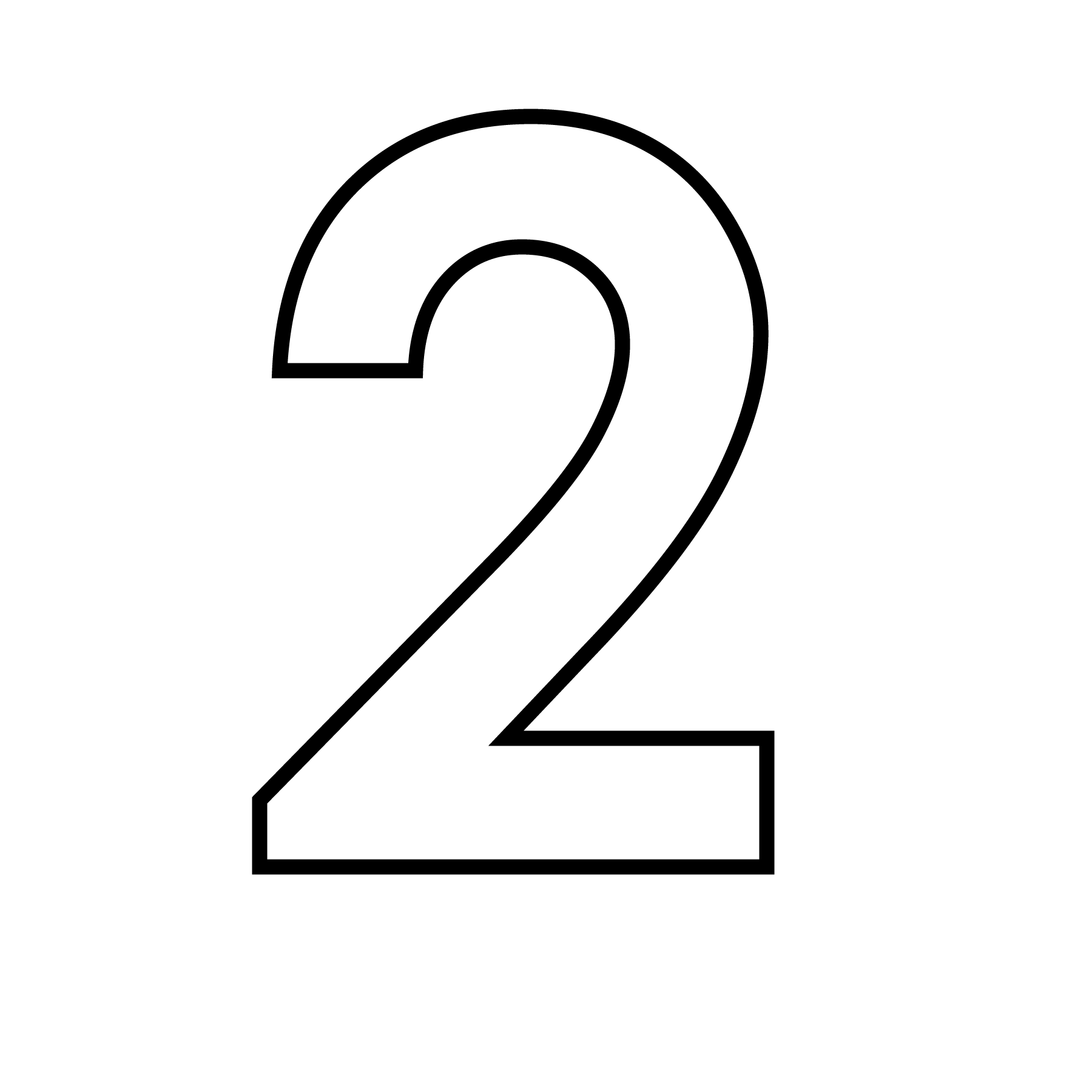
**ISSUE** EXPLANATION

*Describe the specific challenge or problem that the client faced. Detail the nature of the issue and its context.*

**IMPACT** EXPLANATION

*Explain the effects or consequences of Issue 1 here. Describe how the issue affected operations, performance, customer satisfaction, etc.*

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| **SOLUTION** EXPLANATION  *Outline the solution you implemented to address Issue 1. Describe the strategy, the tools you used, and any innovative approaches.* |

ISSUE **2**

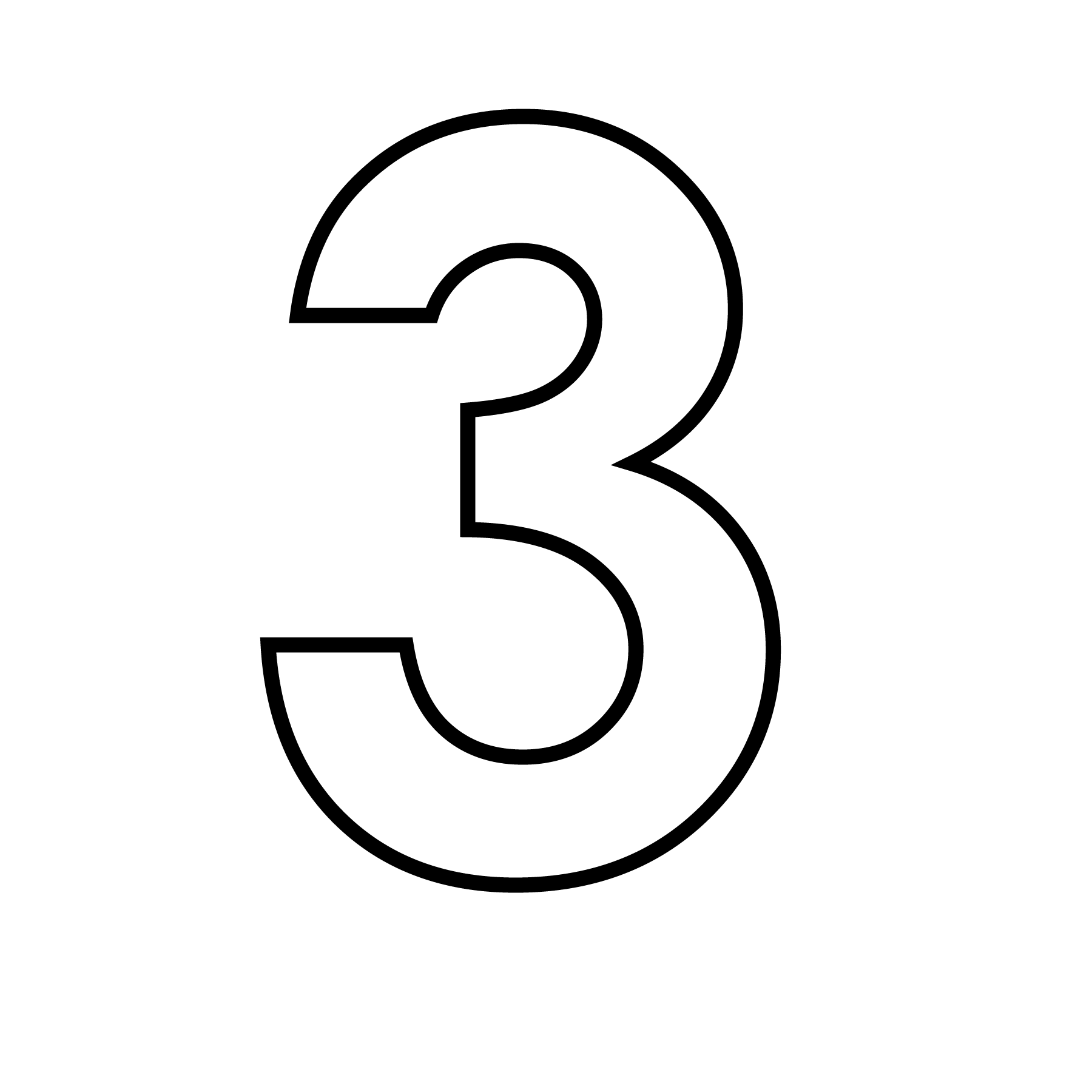
**ISSUE** EXPLANATION

*Detail the second challenge or problem in this column. Provide specifics about what the issue entailed and its significance.*

**IMPACT** EXPLANATION

*Discuss the impact of Issue 2. Highlight the negative outcomes or challenges caused by this specific issue.*

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| **SOLUTION** EXPLANATION  *Describe the solution or strategy you adopted to resolve Issue 2. Include details regarding the implementation process and how it was tailored to this issue.* |

ISSUE **3**

**ISSUE** EXPLANATION

*Identify and describe the third issue here. Elaborate on the specifics and background of the problem.*

**IMPACT** EXPLANATION

*Explain how Issue 3 impacted the business or project. Focus on the repercussions or challenges brought about by this issue.*

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| **SOLUTION** EXPLANATION  *Provide details of the solution you applied to Issue 3. Explain the approach and methods you used and how they addressed the issue effectively.* |

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