Policies / Procedures

- Unclear patient triage procedures lead to confusion.
 - Inefficient patient registration processes slow down admissions.
 - Outdated discharge protocols delay patient exits.
 - Inflexible scheduling policies result in inefficient use of resources.

IT / Technology

- Slow electronic health record systems hinder data retrieval.
 - Inadequate telemedicine support limits remote care options.

Patients

- High no-show rates lead to scheduling inefficiencies.
 - Inaccurate patient information causes delays in care.
 - Patient non-compliance with pre-visit instructions hampers workflow.
 - Varying levels of patient acuity complicate resource allocation and timing.

Problem Statement



- Insufficient staff training reduces efficiency.
- Poor communication among team members causes delays.
- Inadequate signage causes patient confusion and delays.
- Overcrowded waiting areas contribute to increased wait times.
- Limited parking facilities cause late arrivals.

- Frequent equipment malfunctions delay diagnostics and treatment.
- Insufficient medical supplies lead to repeated trips to supply rooms.
- Poorly maintained equipment results in unexpected downtimes.

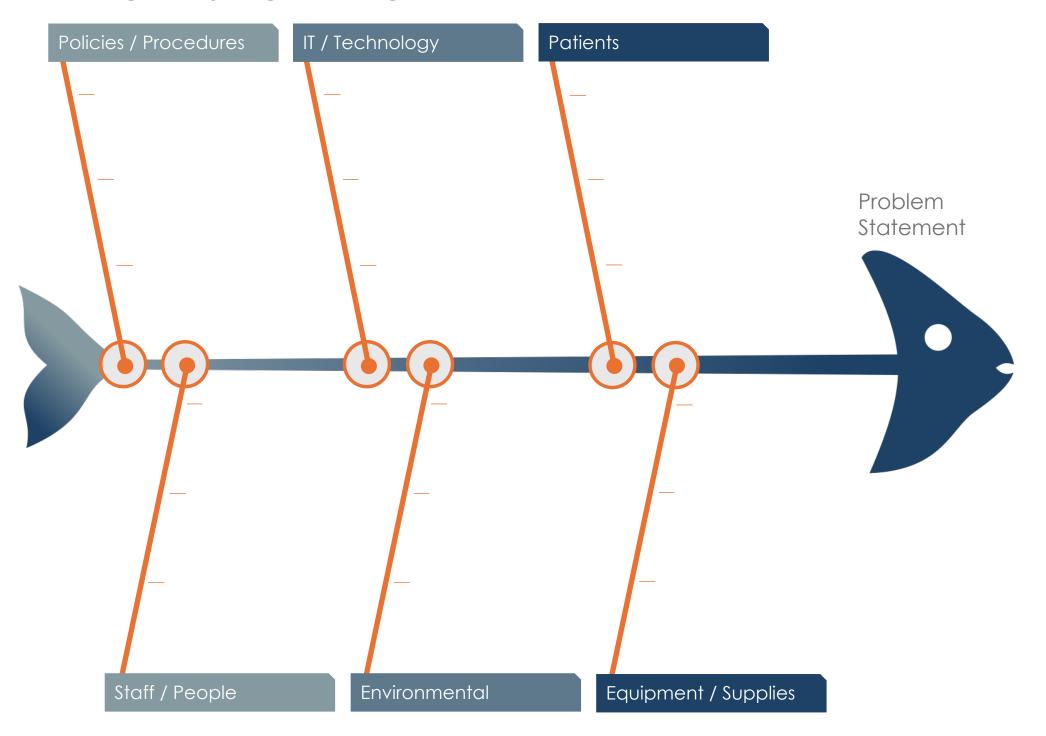
Increased Patient Wait Times

Staff / People

<u>Environmental</u>

Equipment / Supplies

MEDICAL FISHBONE DIAGRAM



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