

Feature Checklist for Marketing Automation Software		
	Email	Can this platform build and schedule emails, set up triggering rules, and validate email addresses?
	Social Media	Can this platform schedule cross-channel social media posts, research competitors, and respond to feedback quickly?
	SMS	Can this platform send mass text messages based on context?
	Digital Ads	Can this platform build, schedule, and manage display, social, and search ads?
	Affiliates/Referrals	Can this platform support and manage an affiliate program with paid referral links?
	E-commerce	Can this platform automate triggers based on shopping cart abandonment and optimize the customer journey?
	Blogging/Content	Can this platform serve as an asset manager and allow for easy scheduling of content updates including blogs?
	Contests	Can this platform manage contest participation, prize delivery and messaging?
	Webinar/Event	Can this platform assist with digital and/or physical events, and host live feeds with chat capabilities?
	Direct Mail	Can this platform layout, print, and send direct mailers, and can it validate home addresses?
	SEO	Can this platform perform keyword research and analyze websites for SEO?
	Drag & Drop	Does this platform have intuitive building tools for any assets it can create, which don't require coding?
	Landing Pages/Forms	Can this platform build lead capture forms, independant landing pages, and pop-up messages?
	Lead Scoring/Tracking	Can this platform track leads across different interactions with its assets, and assign a persistent score that can trigger more actions?
	Website/App Tracking	Can this platform track user activity through a site, email, or landing page, and does it have a heat map?
	Segmentation	Can this platform target different actions to different audiences based on demographics, affinity, and behavior?
	A/B Testing	Can this platform run two or more simultaneous versions of an asset and compare effectiveness?
	Reporting/Analytics	Can this platform deliver reports on results and analysis or insight for further optimization?