Top 11 Tips for Incorporating Quality Improvement in Healthcare

- Focus on improving the system, not on individual mistakes.
- Focus on outcomes, not just processes.
- Still pay attention to underlying systems.
- Listen to patients.
- Clearly define your goals and aims early — and stick to them.
- Collect good baseline data.
- Don’t jump to a supposed solution before you’ve fully implemented the quality improvement process.
- Get buy-in from your organization’s CEO and top leaders.
- Make sure clinical leaders and everyday clinical staff are integrally involved.
- Have someone responsible for moving projects forward.
- Track performance over time through data, and commit to ongoing evaluation and tracking.