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Getting Started With Alerts and Actions



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Have you ever wished to...

- Be kept aware of status changes?
- Be informed when a task goes into an "At Risk" or "Delayed" state?
- Be told you were assigned to a task?
- Send a Slack channel message pertaining to a group task?

Smartsheet Alerts & Actions can deliver on that and more!!



Learning Objectives

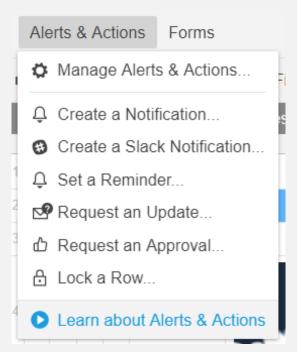
- Define Alerts
- Define Actions
- Why & when I would use these options
- Where I can learn more about leveraging these options in my work

What is an Alert?

 An email, mobile, in App or third party application messages that is automatically delivered to an audience based on something being "true" on a sheet

For Example:

- Awareness of a task that is "At Risk"
- A task or project that goes over budget
- When you are assigned to a specific task(s) on a sheet

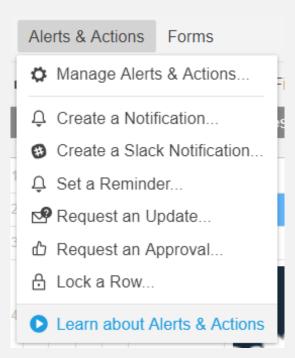


What is an Action?

 A change or request that is automatically trigged by something being "true" on a sheet

For Example:

- Expediting updates on corrective actions for "At Risk" tasks
- Empowering approvals for over budget tasks
- Locking rose to restrict future editing by collaborators



What Did We Learn?

- Definitions of alerts and actions in Smartsheet
- Use cases for automating alerts on your sheets
- How to set reminders at the row level
- Use cases for sending row level Update Requests with recurrence

How Can I Learn More?

At Engage

 Attend: Getting the Most From Alerts and Actions

Thursday, 11am-12pm

After Engage

- Smartsheet Learning Center
- Virtual Academy Classes
- Regional Academy Classes





Don't forget to:

- Share your feedback in our survey in the ENGAGE app
- Stop by the Smartsheet Automations & Integrations booth on the first floor
- Visit the Innovation Center for hands-on learning, support, services, swag, and more

